# R-10 Public Health Department 150 Concord St., Rm 205 Framingham, MA 01702

# FOOD ESTABLISHMENT INSPECTION REPORT

Tropical Café 85 Hollis St. Framingham, MA 01702

Inspection Type Inspection Number Date Time In/Out Client Type Inspector 4BA01 12/7/21 10:58 AM Routine Restaurant D. Kwok 12:11 PM Permit Number Risk Variance **Priority** Core Repeat

DOI	1150518 2	Violation Summary: 2 4	2				
Foodborne	Illness Risk Factor	s and Public Health Interventions					
IN = in compliance OUT= out of compliance N/O = not observed N/A = not applicable COS = corrected on-site during inspection  Repeat Violations Highlited in Yellow							
Supervision	IN OUT NA NO CO	Protection from Contamination (Cont'd)	IN OUT NA NO COS				
1. PIC present, demonstrates knowledge, and performs duties	<b>✓</b>	15. Food separated and protected	<b>✓</b>				
2. Certified Food Protection Manager	<b>✓</b>	16. Food-contact surfaces; cleaned & sanitized	<b>✓</b>				
Employee Health	IN OUT NA NO CO	17. Proper disposition of returned, previously served, reconditioned & unsafe foods					
Management, food employee and conditional employee knowledge, responsibilities and reporting	<b>✓</b>	Time/Temperature Control for Safety	IN OUT NA NO COS				
Proper use of restriction and exclusion	<b>J</b>	18. Proper cooking time & temperatures	<b>✓</b>				
5. Procedures for responding to vomiting and diarrheal events		19. Proper reheating procedures for hot holding	<b>✓</b>				
Good Hygienic Practices	IN OUT NA NO COS	20. Proper cooling time and temperature	<b>✓</b>				
6. Proper eating, tasting, drinking, or tobacco use	<b>✓</b>	21. Proper hot holding temperatures					
7. No discharge from eyes, nose, and mouth	<b>7</b>	22. Proper cold holding temperatures					
Preventing Contamination by Hands	IN OUT NA NO COS		<b>V</b>				
8. Hands clean & properly washed	<b>✓</b>	23. Proper date marking and disposition	<b>V</b>				
No bare hand contact with RTE food or a pre-approved alternative procedure properly allowed	7	24. Time as a Public Health Control; procedures & records	<b>✓</b>				
alternative procedure properly allowed  10. Adequate handwashing sinks supplied and accessible	1 7 7	Consumer Advisory  25. Consumer advisory provided for raw/undercooked food	IN OUT NA NO COS				
Approved Source	1	71	<b>V</b>				
11. Food obtained from approved source	11 001 NA NO 000	Highly Susceptible Populations  26. Pasteurized foods used; prohibited foods not offered	IN OUT NA NO COS				
12. Food received at proper temperature	<b>V</b>	Food/Color Additives and Toxic Substance	AND COS				
Food in good condition, safe & unadulterated		27. Food additives: approved & properly used	J NA NO COS				
	<b>V</b>	28. Toxic substances properly identified, stored & used					
14. Required records available: shellstock tags, parasite destruction,		Conformance with Approved Procedures	IN OUT NA NO COS				
Repeat Violations Highlighted in Yellow		29. Compliance with variance/specialized process/HACCP	<b>✓</b>				
Repeat Violations Highlighted in Yellow	Good Ret	29. Compliance with variance/specialized process/HACCP					
Repeat Violations Highlighted in Yellow Safe Food and Water	Good Ret	29. Compliance with variance/specialized process/HACCP					
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Safe Food and Water	IN OUT NA NO CO	29. Compliance with variance/specialized process/HACCP  ail Practices  Proper Use of Utensils	<b>V</b>				
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Official Order for Correction: Based on an inspection today, the items marked "OUT" indicated violations of 105 CMR 590.000 and applicable sections of the 2013 FDA Food Code. This report, when signed below by a Board of Health member or its agent constitutes an order of the Board of Health. Failure to correct violations cited in this report may result in suspension or revocation of the food establishment permit and cessation of food establishment operations. If you are subject to a notice of suspension, revocation, or non-renewal pursuant to 105 CMR 590.000 you may request a hearing before the board of health in accordance with 105 CMR 590.015(B).

D. Kwok

no sig dee to covid Ramon Gallo - Expires

Follow Up Required: Y Follow Up Date:

amon Gallo - Expires Certificate #: COS

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Tropical Café 85 Hollis St. Framingham, MA 01702

Inspection Number 4BA01 Date 12/7/21 T<u>ime In/Out</u> 10:58 AM 12:11 PM

Inspector
D. Kwok

## **Inspection Report (Continued)**

Repeat Violations Highlighted in Yellow

# **Employee Health**

## Procedures for Responding to vomiting and diarrheal events

FRAM: FC 2-501.11 Clean-up Vomiting & Diarrheal Events - Establishment -

Pf Written bodily fluid clean up procedure was not observed. Provide a written bodily fluid clean up procedure. Code: A food establishment shall have written procedures for employees to follow when responding to vomiting or diarrheal events that involve the discharge of vomitus or fecal matter onto surfaces in the food establishment. The procedures shall address the specific actions employees must take to minimize the spread of contamination and the exposure of employees, consumers, food, and surfaces to vomitus or fecal matter.

# **Preventing Contamination by Hands**

## Adequate handwashing sinks properly supplied and accessible

10 5-205.11 Using a Handwashing Sink - Kitchen -

Pf A large trash barrel was observed in front of kitchen hand washing sink. Trash barrel was moved. Maintain hand washing sinks so they easily accessible. Code: A handwashing facility shall be maintained so that it is accessible at all times for employee use and may not be used for purposes other than handwashing. An automatic handwashing facility shall be used in accordance with manufacturer's instructions.



#### **Protection From Contamination**

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Tropical Café 85 Hollis St. Framingham, MA 01702

Inspection Number 4BA01

Date 12/7/21 T<u>ime In/Ou</u>t 10:58 AM 12:11 PM

Inspector D. Kwok

## **Inspection Report (Continued)**

Repeat Violations Highlighted in Yellow

#### Food Separated and protected

3-302.11 (A)(1) Raw Animal Foods Separated from RTE - Kitchen -

Pr Raw beef (out of commercial packages) was observed being stored above ready to eat food items in kitchen freezer. Store raw animal foods below ready to eat food items when food items are removed from commercial packages and stored in freezer. Code: Food shall be protected from cross-contamination by: (1) Separating raw animal foods during storage preparation, holding and display from: (a) Raw RTE food including other raw animal food such as fish for sushi or molluscan shellfish or other raw RTE food such as fruits and vegetables, and (b) cooked RTE food.



# **Food Temperature Control**

## Thermometers provided & accurate

36 4-302.12 (A) Food Temperature Measuring Devices - Kitchen -

**Pf** A food thermometer was not observed and employees could not provide one when asked. Provide food thermometers for employees. *Code: Food temperature measuring devices shall be provided and readily accessible for use in ensuring attainment and maintenance of food temperatures.* 

#### **Prevention of Food Contamination**

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# FOOD SAFETY INSPECTION REPORT

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Tropical Café 85 Hollis St. Framingham, MA 01702

Inspection Number 4BA01

Date 12/7/21 T<u>ime In/Ou</u>t 10:58 AM 12:11 PM

Inspector

D. Kwok

**Inspection Report (Continued)** 

Repeat Violations Highlighted in Yellow

#### Cont. prevented during food prep., storage & display

3-303.11 Exterior Ice Prohibited Ingredient - Bar -

Pr Ice was observed in direct contact with coils for soda dispenser. Do not use ice for drinking if used to as a medium to cool. Pic was instructed not to serve ice in drinks. Code: After use as a medium for cooling the exterior surfaces of food such as melons or fish, packaged foods such as canned beverages, or cooling coils and tubes of equipment, ice may not be used as food.



# **Utensils, Equipment and Vending**

Warewashing facilities: installed, maintained & used; test strips

48 4-302.13 Wash/San. Temp. Measuring Devices - Ware washing area -

Pf An irreversible temperature indicator was not observed provided for high temp dish machine. Provide an irreversible temperature indicator for employees. Code: In manual warewashing operations, a temperature measuring device shall be provided and readily accessible for frequently measuring the washing and sanitizing temperatures. In hot water mechanical warewashing operations, an irreversible registering temperature indicator shall be provided and readily accessible for measuring the utensil surface temperature

# **Physical Facilities**

Framingham Public Health Department: 508-532-5470

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Tropical Café 85 Hollis St. Framingham, MA 01702

Inspection Number 4BA01

Date 12/7/21 T<u>ime In/Ou</u>t 10:58 AM 12:11 PM

Inspector D. Kwok

## **Inspection Report (Continued)**

Repeat Violations Highlighted in Yellow

## Plumbing installed; proper backflow devices

# 51 5-205.15 (B) System Maintained/Repair - Bar -

**C** Bar hand washing sink was observed leaking from faucet and leaking from p-trap. Repair hand washing sink. Code: A plumbing system shall be maintained in good repair.



## 56 6-501.110 Using Dressing Rooms and Lockers - Kitchen -

COS C Employee phone was observed on cutting board.

Employee removed phone from cutting board. Store personal belongings in approved designated areas.

Code: Dressing rooms shall be used by employees if the employees regularly change their clothes in the establishment. Lockers or other suitable facilities shall be used for the employees possessions.



# FOOD SAFETY INSPECTION REPORT

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Tropical Café 85 Hollis St. Framingham, MA 01702

Inspection Number 4BA01

Date 12/7/21 T<u>ime In/Out</u> 10:58 AM 12:11 PM Inspector

D. Kwok

**Inspection Report (Continued)** 

Repeat Violations Highlighted in Yellow

## **Temperatures**

Area	Equipment	Product	Notes	Temps
Cookline	Reach in	Cooked pork		39.1 °F
Kitchen	Rice cooker	Rice		?°F
Basement	Walk-in Cooler	Raw beef		36.1 °F
Cookline	Flip Top	Raw steak		38.8°F
Cookline	Reach in	Cut melon		38.4 °F
Kitchen	Tall Stand up	Cooked beans		37.5°F
Cookline	Flip Top	Cut tomatoes		39.2°F
Kitchen	Hot holding	Beans		?°F

Temperatures in RED identify items in the temperature danger zone. See the report notes for specific details.

#### **Notes**

Pic stated that sink next to hand washing sink in basement prep area is not being used as a food prep sink. If employees are using this sink for food prep, provide an indirect waste connection.

Pic will send inspector Kwok pictures of food thermometers and irreversible temperature indicator for dish machine when they are obtained.