FOOD ESTABLISHMENT INSPECTION REPORT

Inspection Type

Client Type

Priority

Inspector

Core Repeat

R-10

Boston Market #15 341 Cochituate Rd. Framingham, MA 01701 Inspection Number Date 5A3C1 3/7/23

Risk

Permit Number

12:15 PM 10:28 AM Variance

Time In/Out

Routine

Restaurant

M.LeFort

BOH	150440 2	Violation Summary: 6 6		11		
Foodborne II	Iness Risk Factors	and Public Health Interventions				
IN = in compliance OUT= out of compliance N/O = not of			w			
Supervision	IN OUT NA NO COS	Protection from Contamination (Cont'd)	IN	OUT	NA I	NO COS
1. PIC present, demonstrates knowledge, and performs duties	I 🗸	15. Food separated and protected	✓			
2. Certified Food Protection Manager		16. Food-contact surfaces; cleaned & sanitized		√		
Employee Health	IN OUT NA NO COS	17. Proper disposition of returned, previously served, reconditioned & unsafe foods	√			
Management, food employee and conditional employee knowledge, responsibilities and reporting	✓	Time/Temperature Control for Safety	IN	OUT	. NA	NO CO
4. Proper use of restriction and exclusion	✓	18. Proper cooking time & temperatures	√			
5. Procedures for responding to vomiting and diarrheal events	✓	19. Proper reheating procedures for hot holding	✓			
Good Hygienic Practices	IN OUT NA NO COS	20. Proper cooling time and temperature	✓			
6. Proper eating, tasting, drinking, or tobacco use	✓	21. Proper hot holding temperatures 1		√		
7. No discharge from eyes, nose, and mouth	✓	22. Proper cold holding temperatures	√			
Preventing Contamination by Hands	IN OUT NA NO COS	23. Proper date marking and disposition 1		J		$\exists \Box$
8. Hands clean & properly washed	1 .	24. Time as a Public Health Control; procedures & records	H		./	
No bare hand contact with RTE food or a pre-approved alternative procedure properly allowed	✓	Consumer Advisory	IN	OUT	NA I	NO COS
10. Adequate handwashing sinks supplied and accessible	2	25. Consumer advisory provided for raw/undercooked food	\Box		√	
Approved Source	IN OUT NA NO COS	Highly Susceptible Populations	IN	OUT		NO CO
11. Food obtained from approved source	✓	26. Pasteurized foods used; prohibited foods not offered		П	√	
12. Food received at proper temperature		Food/Color Additives and Toxic Substance	S IN (OUT	NA N	10 COS
13. Food in good condition, safe & unadulterated	V	27. Food additives: approved & properly used	√			
14. Required records available: shellstock tags, parasite		28. Toxic substances properly identified, stored & used 1	П	√	П	
destruction,		Conformance with Approved Procedures	IN	OUT	NA I	NO COS
Repeat Violations Highlighted in Yellow		29. Compliance with variance/specialized process/HACCP			√	
	Good Reta	il Practices				
Safe Food and Water	IN OUT NA NO COS	Proper Use of Utensils	IN	OUT	NA I	NO COS
30. Pasteurized eggs used where required	✓	43. In-use utensils: properly stored				
31. Water & ice from approved source		44. Utensils, equip. & linens: property stored, dried & handled				
32. Variance obtained for specialized processing methods		45. Single-use/single-service articles: properly stored & used		П		
Food Temperature Control	IN OUT NA NO COS	46. Gloves used properly		П		
33. Proper cooling methods used; adequate equip. for temp. control	✓	Utensils, Equipment and Vending	IN (TUC	NA N	NO COS
34. Plant food properly cooked for hot holding		47. All contact surfaces cleanable, properly designed, constructed, & used				
35. Approved thawing methods used		48. Warewashinq facilities: installed, maintained & used; test strips		√		
		49. Non-food contact surfaces clean		J		
36. Thermometers provided & accurate		Physical Facilities	IN (OUT	NA N	NO COS
Food Identification	IN OUT NA NO COS	50. Hot & cold water available; adequate pressure				
37. Food properly labeled; original container	✓	51. Plumbing installed; proper backflow devices 1		√		
Prevention of Food Contamination	IN OUT NA NO COS	52. Sewage & waste water properly disposed 1		√		
38. Insects, rodents & animals not present	√	53. Toilet facilities: properly constructed, supplied, & cleaned 1		П		
39. Contamination prevented in prep, storage & display		54. Garbage & refuse properly disposed; facilities maintained		Ħ		
40. Personal cleanliness		55. Physical facilities installed, maintained & clean 2		✓		H
41. Wiping cloths; properly used & stored		56. Adequate ventilation & lighting; designated areas use				-
42. Washing fruits & vegetables				√		-#
		60. 105 CMR 590 violations / local regulations 4		✓		
This report, when signed below by a Board of Health member or its	agent constitutes an or sation of food establish	ated violations of 105 CMR 590.000 and applicable sections of the 2013 rder of the Board of Health. Failure to correct violations cited in this reponent operations. If you are subject to a notice of suspension, revocation cordance with 105 CMR 590.015(R)	rt ma	ay res	sult in	n

Luis Hernandez - Expires Certificate #:

Follow Up Required: Y Follow Up Date:

M.LeFort

Page Number

Boston Market #15 341 Cochituate Rd. Framingham, MA 01701

Inspection Number 5A3C1

Date 3/7/23

Time In/Out 12:15 PM 10:28 AM Inspector M.LeFort

Inspection Report (Continued)

Repeat Violations Highlighted in Yellow

Supervision

PIC present, demonstrated knowledge & performs duties

1 2-102.11 (A)(B) & (C)(1), (4)-(16) Demonstration of Knowledge - Establishment -

Pf PIC on site was unable to answer multiple questions Inspector presented during Inspection. Code: The person in charge demonstrate to the RA knowledge of foodborne disease prevention, application of HACCP principles, and the requirements of this code. The person in charge shall demonstrate knowledge by having no violations of priority items during the current inspection; being a certified food protection manager; or responding correctly to the inspectors questions as they relate to the specific food operation.

2 2-102.12 (A) Certified Food Protection Manager - Establishment -

C Observed no employee on site that was a Certified Food Protection Manager. At least one employee must be on site at all times that is a Certified Food Protection Manager. Code: At least one employee that has supervisory and management responsibility and the authority to direct and control food preparation and service shall be a certified food protection manager who has shown proficiency of required information through passing a test that is part of an accredited program.

Employee Health

Management, food employee and conditional employee; knowledge,

60 FRAM: FC 2-201.11 105 CMR 590.002 (E) - Establishment -

Pr PIC was not able to provide a Written Employee Health Policy. Code: All food establishments shall maintain a written employee health policy that is maintained and accessible at the food establishments at all times.

FRAM: FC 2-501.11 Clean-up Vomiting & Diarrheal Events - Establishment -

Pf PIC was not able to provide procedures for vomit and diarrheal events. Code: A food establishment shall have written procedures for employees to follow when responding to vomiting or diarrheal events that involve the discharge of vomitus or fecal matter onto surfaces in the food establishment. The procedures shall address the specific actions employees must take to minimize the spread of contamination and the exposure of employees, consumers, food, and surfaces to vomitus or fecal matter.

Preventing Contamination by Hands

Page Number

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Inspection Report (Continued)

Repeat Violations Highlighted in Yellow

Hands clean and properly washed

8 2-301.14 When to Wash - Establishment -

Pr Observed no employees washing their hands during the time of the Inspection. Code: Food Employees shall clean their hands and exposed portions of their arms immediately before engaging in food preparation including working with exposed food, clean equipment and utensils, and unwrapped single-service and single-use articles and: (A) After touching bare human body parts other than clean hands and clean, exposed portions of arms; (B) After using the toilet room; (C) After caring for or handling service ANIMALS or aquatic animals as specified in section 2-403.11(B); (D) Except as specified in section 2-401.11(B), after coughing, sneezing, using a handkerchief or disposable tissue, using tobacco, eating, or drinking; (E) After handling soiled equipment or utensils; (F) During food preparation, as often as necessary to remove soil and contamination and to prevent cross contamination when changing tasks; (G) When switching between working with raw food and working with RTE food, (H) Before donning gloves to initiate a task that involves working with food; and (I) After engaging in other activities that contaminate the hands.

10 6-301.12 Hand Drying Provision - Establishment -

Pf Observed no hand towels for hand washing sink located next to ice machines. Code: Each handwashing lavatory or groups of adjacent lavatories shall be provided with: individual, disposable towels; a continuous towel system that supplies the user with a clean towel or a hand drying device that employs an air-knife system that delivers high velocity, pressurized air at ambient temperatures.



Page Number

4

Boston Market #15 341 Cochituate Rd. Framingham, MA 01701

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Inspection Report (Continued)

Repeat Violations Highlighted in Yellow

10 5-205.11 Using a Handwashing Sink - Establishment -

Pf Observed debris inside hand washing sink located next to ice machines. Hand washing sinks must be free from debris at all times. Code: A handwashing facility shall be maintained so that it is accessible at all times for employee use and may not be used for purposes other than handwashing. An automatic handwashing facility shall be used in accordance with manufacturer's instructions.



Protection From Contamination

Food-contact surfaces, cleaned & sanitized

16 4-702.11 Frequency-Before Use After Cleaning - Kitchen -

Pr Inspector asked PIC to properly demonstrate the steps for the 3-bay sink. PIC stated the first sink bay is only water where pans, utensils, spit roasting rods soak in water, second sink bay is used for washing with soap and water, and the third bay sink is used for rinsing with water. Inspector educated PIC on proper steps for 3 bay sink. First sink bay is used for washing with soap and water, second sink bay is used for rinsing with water, and the third sink bay is used for sanitizing. Code: Utensils and food contact surfaces of equipment shall be sanitized before use and after cleaning.

Time / Temperature Control for Safety

Page Number 5

Boston Market #15 341 Cochituate Rd. Framingham, MA 01701

Inspection Number 5A3C1

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Inspection Report (Continued)

Repeat Violations Highlighted in Yellow

Hot Holding Temperature

21 3-501.16 (A)(1) Proper Hot Holding Temps. - Establishment -

Pr Observed multiple food items being hot held inside hot box under 135*F. Inspector informed PIC to reheat these items so they are being hot held above 135*F. PIC stated employee turned on hot box when he began to put food inside. Inspector educated PIC to always pre-heat hot box before hot holding food items inside. Inspector educated PIC to monitor foods inside hot box by taking routine temperatures. Code: Except during preparation, cooking, or cooling, or when time is used as the public health control as specified under section 3-501.19, and except as specified under paragraph (B) and in paragraph (C) of this section, TCS food shall be maintained: at 135°F or above, except that roasts cooked to a temperature and for a time specified in paragraph 3-401.11(B) or reheated as specified in paragraph 3-403.11(E) may be held at a temperature of 130°F or above.

23 3-501.17 (A)(C) Date Marking RTE Foods - On Premises Prep - Walk-In Refrigerator 2 -

Pf Observed no date marking inside walk-in refrigerator 2. Code: Refrigerated, RTE/TCS food prepared and held refrigerated for more than 24 hours in a food establishment shall be clearly marked at the time of preparation to indicate the date by which the food shall be consumed, sold or discarded when held at a temperature of 41°F or less for a maximum of 7 days. The day of preparation shall be counted as Day 1. A refrigerated, RTE/TCS food ingredient or a portion of a refrigerated, RTE/TCS food that is subsequently combined with additional ingredients or portions of food shall retain the date marking of the earliest-prepared or first-prepared ingredient.



Food/Color Additives and Toxic Substances

Page Number

6

Boston Market #15 341 Cochituate Rd. Framingham, MA 01701

28

Inspection Number 5A3C1

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T<u>ime In/Out</u> 12:15 PM 10:28 AM

Inspector M.LeFort

Inspection Report (Continued)

Repeat Violations Highlighted in Yellow

Toxic substances properly identified, stored & used

7-201.11 Storage Separation - Front of House -

Pr Observed oven cleaner being stored on a rack with knife sharpening steels. Oven cleaner must be stored in a designated area to prevent cross contamination. Code: Poisonous or toxic materials shall be stored so they cannot contaminate food, equipment, utensils, linens, and single-service and single use articles by: (A) Separating the poisonous or toxic materials by spacing or partitioning; and (B) Locating the poisonous or toxic materials in an area that is not above food, equipment, utensils, linens, and single-service or single-use articles.



Food Identification

Page Number

7

Boston Market #15 341 Cochituate Rd. Framingham, MA 01701

37

Inspection Number 5A3C1

Date 3/7/23

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Inspection Report (Continued)

Repeat Violations Highlighted in Yellow

Food properly labeled; original container

3-302.12 Food Storage Containers Identified/Common Name - Front of House -

C Observed no label stating common name of food being stored inside plastic containers. Code: Except for containers holding food that can be readily and unmistakably recognized such as dry pasta, working containers holding food or food ingredients that are removed from their original packages for use in the food establishment, such as cooking oils, flour, herbs, potato flakes, salt, spices, and sugar shall be identified with the common name of the food.



Prevention of Food Contamination

Page Number 8

Boston Market #15 341 Cochituate Rd. Framingham, MA 01701

38

Inspection Number 5A3C1

Date 3/7/23

Time In/Out 12:15 PM 10:28 AM Inspector M.LeFort

Inspection Report (Continued)

Repeat Violations Highlighted in Yellow

Insect, rodents & animals not present

6-501.111 (C) Controlling Pests - Kitchen -

Pf Flies observed above food prep sink. Food debris observed inside food prep sink. When food prep sink not in use, ensure food prep sink is free from food debris to help prevent flies. Code: The premises shall be maintained free of insects, rodents, and other pests. The presence of insects, rodents, and other pests shall be controlled to eliminate their presence on the premises by using methods, if pests are found, such as trapping devices or other means of pest control, such as pesticides, must be used according to law and manufacture's instructions.



Utensils, Equipment and Vending

Warewashing facilities: installed, maintained & used; test strips

48 4-603.14 Wet Cleaning - Kitchen -

C Inspector asked PIC to properly demonstrate the steps for the 3-bay sink. PIC stated the first sink bay is only water where pans, utensils, spit roasting rods soak in water, second sink bay is used for washing with soap and water, and the third bay sink is used for rinsing with water. Inspector educated PIC on proper steps for 3 bay sink. First sink bay is used for washing with soap and water, second sink bay is used for rinsing with water, and the third sink bay is used for sanitizing. Code: Equipment food-contact surfaces and utensils shall be effectively washed to remove or completely loosen soils by using the manual or mechanical means necessary such as the application of detergents containing wetting agents and emulsifiers; acid, alkaline, or abrasive cleaners; hot water; brushes; scouring pads; high-pressure sprays; or ultrasonic devices. The washing procedures selected shall be based on the type and purpose of the equipment or utensils, and on the type of soil to be removed.

Page Number

Boston Market #15 341 Cochituate Rd. Framingham, MA 01701

Inspection Number 5A3C1

Date 3/7/23

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Inspection Report (Continued)

Repeat Violations Highlighted in Yellow

48 4-603.16 (A) Rinsing Procedures - Kitchen -

C Inspector asked PIC to properly demonstrate the steps for the 3-bay sink. PIC stated the first sink bay is only water where pans, utensils, spit roasting rods soak in water, second sink bay is used for washing with soap and water, and the third bay sink is used for rinsing with water. Inspector educated PIC on proper steps for 3 bay sink. First sink bay is used for washing with soap and water, second sink bay is used for rinsing with water, and the third sink bay is used for sanitizing. Code: Washed utensils and equipment shall be rinsed so that abrasives are removed and cleaning chemicals are removed or diluted through the use of water or a detergent-sanitizer solution by using one of the following procedures: (A) Use of a distinct, separate water rinse after washing and before sanitizing if using: (1) A 3--compartment sink, (2) Alternative manual warewashing equipment equivalent to a 3--compartment sink as specified in paragraph 4--301.12(C), or (3) A 3-step washing, rinsing, and sanitizing procedure in a warewashing system for CIP equipment.

49 4-601.11 (C) Non- Food Contact Surfaces and Utensils Clean - Walk-In Refrigerator 1 -

C Observed wire rack shelving inside walk-in refrigerator 1 with built up debris. Wire rack shelves must be free from debris. Raw chicken juice also observed on floor. Wire rack shelving inside walk-in refrigerator 2 also observed with debris. Code: Nonfood contact surfaces of equipment shall be kept free of an accumulation of dust, dirt, food residue, and other debris.



Physical Facilities

Page Number

Boston Market #15 341 Cochituate Rd. Framingham, MA 01701

Inspection Number 5A3C1

Date 3/7/23

T<u>ime In/Out</u> 12:15 PM 10:28 AM

Inspector M.LeFort

Inspection Report (Continued)

Repeat Violations Highlighted in Yellow

Plumbing installed; proper backflow devices

51 5-205.15 (B) System Maintained/Repair - Kitchen -

C Observed a puddle of water in-between the 3-bay sink and grease trap. PIC stated the first sink bay leaks onto the floor. Code: A plumbing system shall be maintained in good repair.



52 5-402.11 Backflow Prevention - Kitchen -

Pr Observed a direct waste connection for food prep sink located in the kitchen. All food prep sinks must have an indirect waste connection. Code: A direct connection may not exist between the sewage system and a drain originating from equipment in which food, portable equipment, or utensils is placed.



Page Number

11

Boston Market #15 341 Cochituate Rd. Framingham, MA 01701

Inspection Number 5A3C1

Date 3/7/23

Time In/Out 12:15 PM 10:28 AM Inspector M.LeFort

Inspection Report (Continued)

Repeat Violations Highlighted in Yellow

55 6-501.12 Cleaning. Frequency/Restrictions - Establishment -

C Observed double door reach in refrigerator doors with debris and food splatter. Multiple areas of establishment need general cleaning. Code: The physical facilities shall be cleaned as often as necessary to keep them clean. Except for cleaning that is necessary due to a spill or other accident, cleaning shall be done during periods when the least amount of food is exposed such as after closing.



55 6-501.11 Repairing - Kitchen -

C Observed floor tiles in disrepair. Code: The physical facilities shall be maintained in good repair.



Page Number

Boston Market #15 341 Cochituate Rd. Framingham, MA 01701

Inspection Number 5A3C1

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Inspection Report (Continued)

Repeat Violations Highlighted in Yellow

56 6-305.11 Dressing Areas/Lockers. Designation - Establishment -

C Observed employee hat being stored on top of sheet pans and employee shoes on ground next to mop bucket. Code: Dressing rooms or dressing areas shall be designated if employees routinely change their clothes in the establishment. Lockers or other suitable facilities shall be provided for the orderly storage of employee' clothing and other possessions.



Additional Requirement

Violations Related to Good Retail Practices

60 MA 590.011 (C)(3) Food Allergy Awareness Requirements - Training - Establishment -

Observed no employee on site that was certified in Food Allergy Awareness. At least one employee must be on site at all times that is certified in Food Allergy Awareness. Code: Food establishments that cook, prepare, or serve food intended for immediate consumption either on or off the premises shall shall have on staff a certified food protection manager who has been issued a Massachusetts certificate of allergen awareness training by an allergen awareness training verification program recognized by the Department. The certificate will be valid for 5 years. (b) The certified food protection manager shall: 1. Demonstrate knowledge of major food allergens by posting the Massachusetts food allergen awareness training certificate; and 2. Ensure that employees are properly trained in food allergy awareness as it relates to their assigned duties.

Page Number

Boston Market #15 341 Cochituate Rd. Framingham, MA 01701

Temperatures

Inspection Number 5A3C1

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Time In/Out 12:15 PM 10:28 AM Inspector M.LeFort

NO

Inspection Report (Continued)

Repeat Violations Highlighted in Yellow

FRAM: MA 590.011 (A) Anti-Choking Procedures - Establishment -

All grease traps are operational and up to code?

C Observed no employee on site that was Choke Save Certified. At least one employee must be on site at all times that is Choke Save Certified. Code: Every food establishment with any amount of seating seating shall have on its premises, when food is being served, an employee trained in a manual procedures approved by the state department of public health to remove food lodged in a person's throat. This will not apply to food establishments without seating such as to-go facilities.

Lis	st 1					
	IN= In Compliance	OUT = Out of Compliance	NA = Not Applicable	NO= Not Obser	ved	
	Permit up to date and posted?					
	In compliance with allergen reg-poster?					
	Written Menus /signs	s present (allergen)?			IN	
	Food Protection Manager Cert. Posted?					
	Certified Food Protection Manager's Certificate Posted?					
Certified in MA Allergy Awareness and Certificate posted?				IN		
	Staff trained in choke-save for every shift.				OUT	
	Ventilation Hood Inspections stickers up to date?				IN	
	Consumer Advisory Present if needed?				NA	
	Food Employee Reporting Agreement available?				OUT	
	Procedures outlines for vomit/diarreal event?				OUT	

•				
Area	Equipment	Product	Notes	Temps
Front of House	Steam Table	Macaroni and Cheese		175°F
Front of House	Steam Table	Broccoli		160.5 °F
Front of House	Hot Box	Meatloaf		132.4 °F

Page Number

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T<u>ime In/Out</u> 12:15 PM 10:28 AM Inspector M.LeFort

Inspection Report (Continued)				Repeat Violations Highlighted in Yellow			
	Front of House	Hot Box	Whole Roasted		119.3°F		
	Front of House	Steam Table	Mashed Potatoes		155 °F		
	Front of House	Flip Top	Sliced Cheese		40.9°F		
	Front of House	Steam Table	Rice		172 °F		
	Establishment	Walk-in Cooler	Cooked Rotisserie		38.6 °F		
	Establishment	Walk-in Cooler	Mashed Potatoes		40.4 °F		
	Front of House	Hot Box	Baby back ribs		124.8 °F		

Temperatures in RED identify items in the temperature danger zone. See the report notes for specific details.

Notes

An unannounced Re-Inspection will be performed next week.

This was a complaint driven Inspection. Framingham Public Health Department received an anonymous complaint on 3/1/2023. Complainant stated the establishment was dirty and unkept.