FOOD ESTABLISHMENT INSPECTION REPORT

Inspection Number Date Time In/Out Inspection Type 3/12/24 11:03 AM Routine

Client Type Restaurant

Priority

7

Inspector

B.Yates

Bella Costa Ristorant 147 Cochituate Rd. Framingham, MA 01701

2:41 PM Permit Number Risk Variance 3

8D41A

BOH150439

Violation Summary:

Core Repeat 6 8

Foodborne Illness Risk Factors and Public Health Interventions IN = in compliance OUT= out of compliance N/O = not observed N/A = not applicable COS = corrected on-site during inspection Repeat Violations Highlighted in Yellow IN OUT NA NO COS Supervision Protection from Contamination (Cont'd) IN OUT NA NO COS 15. Food separated and protected 1. PIC present, demonstrates knowledge, and performs duties 16. Food-contact surfaces; cleaned & sanitized 2. Certified Food Protection Manager 17. Proper disposition of returned, previously served, reconditioned & unsafe foods **Employee Health** IN OUT NA NO COS 3. Management, food employee and conditional employee knowledge, responsibilities and reporting Time/Temperature Control for Safety IN OUT NA NO COS 18. Proper cooking time & temperatures 4. Proper use of restriction and exclusion 19. Proper reheating procedures for hot holding 5. Procedures for responding to vomiting and diarrheal events 20. Proper cooling time and temperature Good Hygienic Practices IN OUT NA NO COS 6. Proper eating, tasting, drinking, or tobacco use √ 21. Proper hot holding temperatures 7. No discharge from eyes, nose, and mouth 22. Proper cold holding temperatures IN OUT NA NO COS Preventing Contamination by Hands 23. Proper date marking and disposition 8. Hands clean & properly washed 24. Time as a Public Health Control; procedures & records No bare hand contact with RTE food or a pre-approved alternative procedure properly allowed IN OUT NA NO COS Consumer Advisory 10. Adequate handwashing sinks supplied and accessible 25. Consumer advisory provided for raw/undercooked food IN OUT NA NO COS Approved Source Highly Susceptible Populations IN OUT NA NO COS 26. Pasteurized foods used; prohibited foods not offered 11. Food obtained from approved source 12. Food received at proper temperature Food/Color Additives and Toxic Substances IN OUT NA NO COS 27. Food additives: approved & properly used 13. Food in good condition, safe & unadulterated 28. Toxic substances properly identified, stored & used 14. Required records available: shellstock tags, parasite destruction, Conformance with Approved Procedures IN OUT NA NO COS 29. Compliance with variance/specialized process/HACCP Repeat Violations Highlighted in Yellow **Good Retail Practices** Safe Food and Water IN OUT NA NO COS Proper Use of Utensils IN OUT NA NO COS 43. In-use utensils: properly stored 30. Pasteurized eggs used where required 44. Utensils, equip. & linens: property stored, dried & handled 31. Water & ice from approved source 32. Variance obtained for specialized processing methods 45. Single-use/single-service articles: properly stored & used 46. Gloves used properly IN OUT NA NO COS Food Temperature Control 33. Proper cooling methods used; adequate equip. for temp. Utensils, Equipment and Vending IN OUT NA NO COS 47. All contact surfaces cleanable, properly designed, constructed, & used 34. Plant food properly cooked for hot holding 48. Warewashing facilities: installed, maintained & used; test 35. Approved thawing methods used Non-food contact surfaces clean 36. Thermometers provided & accurate **Physical Facilities** IN OUT NA NO COS Food Identification IN OUT NA NO COS 50. Hot & cold water available; adequate pressure 37. Food properly labeled; original container 1 J 51. Plumbing installed; proper backflow devices IN OUT NA NO COS **Prevention of Food Contamination** 52. Sewage & waste water properly disposed 38. Insects, rodents & animals not present 53. Toilet facilities: properly constructed, supplied, & cleaned 39. Contamination prevented in prep, storage & display 54. Garbage & refuse properly disposed; facilities maintained Personal cleanliness 55. Physical facilities installed, maintained & clean 41. Wiping cloths; properly used & stored 56. Adequate ventilation & lighting; designated areas use 42. Washing fruits & vegetables 60. 105 CMR 590 violations / local regulations Official Order for Correction: Based on an inspection today, the items marked "OUT" indicated violations of 105 CMR 590.000 and applicable sections of the 2013 FDA Food Code.

This report, when signed below by a Board of Health member or its agent constitutes an order of the Board of Health. Failure to correct violations cited in this report may result in suspension or revocation of the food establishment permit and cessation of food establishment operations. If you are subject to a notice of suspension, revocation, or non-renewal pursuant to 105 CMR 590.000 you may request a hearing before the board of health in accordance with 105 CMR 590.015(B).

Paul Katsarikas - Expires Certificate #:

Follow Up Required: V

Follow Up Date:

04/15/2024

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Inspection Report (Continued)

Repeat Violations Highlighted in Yellow

Approved Source

15

Required records available: shellstock tags, parasite destruction

14 3-402.12 Records Creation and Retention - Kitchen -

PF When asked the PIC stated they kept shellfish tags for 2 months- tags must be retained for 90 days. Code: (A) Except as specified in paragraph 3-402.11 (B) and paragraph (B) of this section, if raw, raw-marinated, partially cooked, or marinated-partially cooked fish are served or sold in RTE form, the PIC shall record the freezing temperature and time to which the fish are subjected and shall retain the records of the food establishment for 90 calendar days beyond the time of service or sale of the fish. (B) If the fish are frozen by a supplier, a written agreement or statement from the supplier stipulating that the fish supplied are frozen to a temperature and for a time specified under section 3-402.11 may substitute for the records specified under paragraph(A) of this section. (C) If raw, raw-marinated, partially cooked, or marinated-partially cooked fish are served or sold in RTE form, and the fish are raised and fed as specified in Subparagraph 3-402.11 (B)(3), a written agreement or statement from the supplier or aquaculturist stipulating that the fish were raised and fed as specified in Subparagraph 3-402.11 (B)(3) shall be obtained by the PIC and retained in the records of the food establishment for 90 calendar days beyond the time of service or sale of the fish.

Protection From Contamination

Food Separated and protected

3-302.11 (A)(1) Raw Animal Foods Separated from RTE - Kitchen -

Pr Raw fish observed uncovered and stored next to cheese which was also uncovered. Code: Food shall be protected from cross-contamination by: (1) Separating raw animal foods during storage preparation, holding and display from: (a) Raw RTE food including other raw animal food such as fish for sushi or molluscan shellfish or other raw RTE food such as fruits and vegetables, and (b) cooked RTE food.



15 3-302.11 (A)(2) Raw Animal Foods Separated from each other - Kitchen -

Pr Raw chicken observed stored above raw fish (with no cover) in the low boy cooler on the cookline. Code: Foods shall be protected from cross contamination by: Except when combined as ingredients, separating types of raw animal foods from each other such as beef, fish, lamb, pork and poultry during storage, preparation, holding, and display by: (a) Using separate equipment for each type, or (b) Arranging each type of food in equipment so that cross contamination of one type with another is prevented and (c) preparing each type of food at different times or in separate areas.

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Repeat Violations Highlighted in Yellow

15 3-302.11 (A)(4) Packaged and/or wrapped foods - Kitchen -

Containers of food observed uncovered in low boy on cookline. Code: Food shall be protected from contamination by storing the food in packages, covered containers, or wrappings. This does not apply to (1) Whole, uncut, raw fruits and vegetables and nuts in the shell, that require peeling or hulling before consumption; (2) primal cuts, quarters, or sides of raw meat or slab bacon that are hung on clean, sanitized hooks or placed on clean, sanitized racks; (3) Whole, uncut, processed meats such as country hams, and smoked or cured sausages that are placed on clean, sanitized racks; (4) FOOD being cooled as specified under Subparagraph 3-501.15(B)(2); or shellstock.

16 4-601.11 (A) Equip, Food-Contact Surfaces - Establishment -

Pf Food contact equipment such as squeeze bottles, mixers, ice machine, etc observed with a build up of debris. *Code: Equipment food-contact surfaces and utensils shall be clean to sight and touch.*

Time / Temperature Control for Safety

Reheating for hot holding

19 3-403.11 (A)(D) Reheating for Hot Holding - Kitchen -

Pr The temperature of the Marinara in the Steam Table was 88 degrees. Code: (A) Except as specified under paragraphs (B) and (C) and in paragraph (E) of this section, a TCS food that is cooked, cooled, and reheated for hot holding shall be reheated so that all parts of the food reach a temperature of at least 165°F for 15 seconds. (D) Reheating for hot holding as specified under paragraphs (A)-(C) of this section shall be done rapidly and the time the food is between 41°F and the temperatures specified under paragraphs (A)-(C) of this section may not exceed 2 hours.

20 3-501.14 (A) Cooling Cooked Foods - Kitchen -

Pr The temperature of the Cooked pasta in the Reach-In Cooler was 53 degrees. Several containers of pasta cooled improperly- stated they were made yesterday and cooled with covers on. Voluntarily disposed of pasta out of temperature. Code: Cooked TCS foods shall be cooled within 2 hours from 135°F to 70°F and within a total of 6 hours from 135°F to 41°F or less.

21 3-501.16 (A)(1) Proper Hot Holding Temps. - Kitchen -

Pr The temperature of the Meatballs in sauce in the Steam Table was 127 degrees. Code: Except during preparation, cooking, or cooling, or when time is used as the public health control as specified under section 3-501.19, and except as specified under paragraph (B) and in paragraph (C) of this section, TCS food shall be maintained: at 135°F or above, except that roasts cooked to a temperature and for a time specified in paragraph 3-401.11(B) or reheated as specified in paragraph 3-403.11(E) may be held at a temperature of 130°F or above.

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22 3-501.16 (A)(2) (B) Proper Cold Holding Temps. - Kitchen -

Pr The temperature of the Mashed potatoes in the Reach-In Cooler was 53 degrees. Mashed potatoes improperly cooled as well as pasta and homemade sauce. Code: Except during preparation, cooking, or cooling, or when time is used as the public health control as specified under section 3-501.19, and except as specified under paragraph (B) and in paragraph (C) of this section, TCS food shall be maintained at 41°F or less. Eggs that have not been treated to destroy all viable Salmonellae shall be stored in refrigerated equipment that maintains an ambient air temperature of 45°F or less.

23 3-501.17 (A)(C) Date Marking RTE Foods - On Premises Prep - Establishment -

Pf No date marking observed on food prepped and held for more than 24 hours. Use a date system for these items. Code: Refrigerated, RTE/TCS food prepared and held refrigerated for more than 24 hours in a food establishment shall be clearly marked at the time of preparation to indicate the date by which the food shall be consumed, sold or discarded when held at a temperature of 41°F or less for a maximum of 7 days. The day of preparation shall be counted as Day 1. A refrigerated, RTE/TCS food ingredient or a portion of a refrigerated, RTE/TCS food that is subsequently combined with additional ingredients or portions of food shall retain the date marking of the earliest-prepared or first-prepared ingredient.

Food/Color Additives and Toxic Substances

Toxic substances properly identified, stored & used

28 7-101.11 Identifying Information Prominence - Kitchen -

Pf Sanitizer spray bottle observed without any label identifying it. Code: Containers of poisonous or toxic materials and personal care items shall bear a legible manufacturer's label.

28 7-201.11 Storage Separation - Kitchen -

Pr Sanitizer observed stored on prep table next to RTE foods. Code: Poisonous or toxic materials shall be stored so they cannot contaminate food, equipment, utensils, linens, and single-service and single use articles by: (A) Separating the poisonous or toxic materials by spacing or partitioning; and (B) Locating the poisonous or toxic materials in an area that is not above food, equipment, utensils, linens, and single-service or single-use articles.

Food Temperature Control

Proper cooling methods used; adequate equipment for temp. control

33 3-501.15 (B) Cooling methods - Establishment -

Pf PIC stated they cool foods in the walk in cooler with a cover on. Cooling must be done without a cover. Code: When placed in cooling or cold holding equipment, food containers in which food is being cooled shall be: arranged in the equipment to provide maximum heat transfer through the container walls; and loosely covered, or uncovered if protected from overhead contamination during the cooling period to facilitate heat transfer from the surface of the food.

Food Identification

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Food properly labeled; original container

3-302.12 Food Storage Containers Identified/Common Name - Establishment -

C Bottles observed unlabeled on the cookline. Code: Except for containers holding food that can be readily and unmistakably recognized such as dry pasta, working containers holding food or food ingredients that are removed from their original packages for use in the food establishment, such as cooking oils, flour, herbs, potato flakes, salt, spices, and sugar shall be identified with the common name of the food.



Prevention of Food Contamination

Cont. prevented during food prep., storage & display

39 3-305.12 Food Storage Prohibited Areas - Basement -

C PIC stated some prep is done in the basement. This is not an approved space for prep. Potatoes, onions observed stored under sewer line. Code: Food may not be stored: in locker rooms; in toilet rooms; in dressing rooms; in garbage rooms; in mechanical rooms; under sewer lines that are not shielded to intercept potential drips; under leaking water lines, including water leaking automatic fire sprinkler heads, or under lines on which water has condensed; under open stairwells; or under other sources of contamination.



Proper Use of Utensils

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In-use utensils; properly stored

43 3-304.12 In-Use Utensils/Between-Use Storage - Kitchen -

C Knife with debris stored over food in flip top unit on the cookline. Code: During pauses in food preparation or dispensing, food preparation and dispensing utensils shall be stored: in the food with their handles above the top of the food and the container; in food that is not TCS food with their handles above the top of the food within containers or equipment that can be closed, such as bins of sugar, flour, or cinnamon; on a clean portion of the food preparation table or cooking equipment only if the in-use utensil and the food-contact surface of the food preparation table or cooking equipment are cleaned and sanitized every 4 hours; in running water of sufficient velocity to flush particulates to the drain, if used with moist food such as ice cream or mashed potatoes, in a clean, protected location if the utensils, such as ice scoops, are used only with a food that is not TCS food; or in a container of water if the water is maintained at a temperature of at least 135°F and the container is cleaned at at least every 24 hours.



45 4-502.13 Single-Ser./Use Art. Use Limitation - Kitchen -

C To go containers observed stored with the tops facing up, making them susceptible to contamination. Code: Single-service and single-use articles may not be reused. The bulk milk container dispensing tube shall be cut on the diagonal leaving no more than one inch protruding from the chilled dispensing head.



Utensils, Equipment and Vending

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All contact surfaces cleanable, properly designed, constructed & used

47 4-101.11 (B)-(E) Characteristics - Establishment -

C Observed using non food grade bags to store frozen food in.

Code: Materials that are used in the construction of utensils and food-contact surfaces of equipment under normal use conditions shall be: durable, corrosion-resistant, and nonabsorbent; sufficient in weight and thickness to withstand repeated warewashing; finished to have a smooth, easily cleanable surface; and resistant to pitting, chipping, crazing, scratching, scoring, distortion, and decomposition.



48 4-302.13 Wash/San. Temp. Measuring Devices - Kitchen -

Pf No device to measure the dishwasher temperature available on site. Code: In manual warewashing operations, a temperature measuring device shall be provided and readily accessible for frequently measuring the washing and sanitizing temperatures. In hot water mechanical warewashing operations, an irreversible registering temperature indicator shall be provided and readily accessible for measuring the utensil surface temperature

49 4-601.11 (C) Non- Food Contact Surfaces and Utensils Clean - Basement -

C Fans in left walk in cooler observed with dirt and debris accumulation. Code: Nonfood contact surfaces of equipment shall be kept free of an accumulation of dust, dirt, food residue, and other debris.



Additional Requirement

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Violations Related to Good Retail Practices

MA 590.011 (C)(1) Food Allergy Awareness Requirements - Poster - Establishment -

C No poster in kitchen of common allergies Code: Food establishments that cook, prepare, or serve food intended for immediate consumption either on or off the premises shall prominently display in the employee work area a poster approved by the Department, no smaller than 8.5 by 11 inches, relating to major food allergens. The poster shall include the following information: (a) Major food allergens; (b) Health risks of food allergies; (c) Procedure to follow when a customer states that he or she has a food allergy; and (d) Emergency procedure to follow if a customer has an allergic reaction to a food.

Temperatures

Area	Equipment	Product	Notes	Temps
Kitchen	Steam Table	Meatballs in sauce		127°F
Kitchen	Reach-In Cooler	Cooked pasta		53°F
Kitchen	Flip Top	Cut garlic		39°F
Basement	Right walk in cooler	Rice		40 °F
Basement	Left walk in cooler	Soup		39°F
Basement	Left walk in cooler	Carrots		39°F
Kitchen	Salad flip top	Cut cucumber		41°F
Kitchen	Reach-In Cooler	Mashed potatoes		53°F
Kitchen	Drawer cooler	Pasta		38°F
Kitchen	Steam Table	Meat sauce		135°F
Kitchen	Steam Table	Marinara		88°F
Basement	Right walk in cooler	Pasta orange x3		50 °F
Establishment	Reach-In Cooler	Ambient		39 °F

Temperatures in RED identify items in the temperature danger zone. See the report notes for specific details.

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Notes

Inspection conducted from 11:02am-12:20pm. PIC stated pest control treats establishment every other week. Dishwasher described proper sanitation process.