Framingham, MA 01701

Joy Luck Club

57 Hollis St.

# FOOD ESTABLISHMENT INSPECTION REPORT

Inspection Number Date Time In/Out 013EE 4/19/23 2:19 PM 12:28 PM

Inspection Type Routine

Client Type Restaurant

Inspector M.Mendez

Permit Number BOH150599

Risk 3

Variance

Violation Summary:

**Priority** 

5

Core Repeat 9 1

Foodborne II	Iness Risk Factors	and Public Health Interventions				
IN = in compliance OUT= out of compliance N/O = not obs	served N/A = not applicable	COS = corrected on-site during inspection Repeat Violations Highlighted in Yel	low			
Supervision	IN OUT NA NO COS	Protection from Contamination (Cont'd)	IN	OUT	1 AN	NO COS
1. PIC present, demonstrates knowledge, and performs duties	<b>✓</b>	15. Food separated and protected	L	✓		
2. Certified Food Protection Manager	<b>✓</b>	16. Food-contact surfaces; cleaned & sanitized	✓			
Employee Health	IN OUT NA NO COS	17. Proper disposition of returned, previously served, reconditioned & unsafe foods	<b>√</b>			
Management, food employee and conditional employee knowledge, responsibilities and reporting	<b>✓</b>	Time/Temperature Control for Safety	IN	OUT	NA I	NO COS
4. Proper use of restriction and exclusion	<b>✓</b>	18. Proper cooking time & temperatures				<b>/</b>
5. Procedures for responding to vomiting and diarrheal events		19. Proper reheating procedures for hot holding	✓			
Good Hygienic Practices	IN OUT NA NO COS	20. Proper cooling time and temperature	✓			
6. Proper eating, tasting, drinking, or tobacco use		21. Proper hot holding temperatures	<b>√</b>			
7. No discharge from eyes, nose, and mouth	<b>✓</b>	22. Proper cold holding temperatures 1		<b>✓</b>		
Preventing Contamination by Hands	IN OUT NA NO COS	23. Proper date marking and disposition		<b>√</b>		76
8. Hands clean & properly washed	<b>✓</b>	24. Time as a Public Health Control; procedures & records		П	<b>√</b>	Π
No bare hand contact with RTE food or a pre-approved alternative procedure properly allowed		Consumer Advisory	IN	TUO	NA I	NO COS
10. Adequate handwashing sinks supplied and accessible		25. Consumer advisory provided for raw/undercooked food			<b>√</b>	$\Box$
Approved Source	IN OUT NA NO COS	Highly Susceptible Populations	IN	OUT	NA I	NO COS
11. Food obtained from approved source	<b>✓</b>	26. Pasteurized foods used; prohibited foods not offered			<b>√</b>	
12. Food received at proper temperature	<b>-</b>	Food/Color Additives and Toxic Substance	SIN	OUT	NA N	io cos
13. Food in good condition, safe & unadulterated		27. Food additives: approved & properly used			<b>√</b>	
14. Required records available: shellstock tags, parasite destruction,		28. Toxic substances properly identified, stored & used	<b>√</b>			
Repeat Violations Highlighted in Yellow		Conformance with Approved Procedures 29. Compliance with variance/specialized process/HACCP	IN	OUT	V NA I	NO COS
	Good Retai	I Practices				
Safe Food and Water	IN OUT NA NO COS	Proper Use of Utensils	IN	OUT	NA I	NO COS
30. Pasteurized eggs used where required	✓	43. In-use utensils: properly stored		✓		
31. Water & ice from approved source		44. Utensils, equip. & linens: property stored, dried & handled				
ariance obtained for specialized processing methods		45. Single-use/single-service articles: properly stored & used				
Food Temperature Control	IN OUT NA NO COS	46. Gloves used properly				
33. Proper cooling methods used; adequate equip. for temp. control	<b>✓</b>	Utensils, Equipment and Vending	IN	OUT	NA N	io cos
34. Plant food properly cooked for hot holding		47. All contact surfaces cleanable, properly designed, constructed, & used		✓		
35. Approved thawing methods used		48. Warewashinq facilities: installed, maintained & used; test strips				
36. Thermometers provided & accurate		49. Non-food contact surfaces clean		✓		
		Physical Facilities	IN	OUT	NA N	io cos
Food Identification	IN OUT NA NO COS	50. Hot & cold water available; adequate pressure				
37. Food properly labeled; original container	<b>✓</b>	51. Plumbing installed; proper backflow devices				
Prevention of Food Contamination	IN OUT NA NO COS	52. Sewage & waste water properly disposed		$\Box$		
38. Insects, rodents & animals not present		53. Toilet facilities: properly constructed, supplied, & cleaned		Ħ		
39. Contamination prevented in prep, storage & display	<b>✓</b>	54. Garbage & refuse properly disposed; facilities maintained		H		$\Box$
40. Personal cleanliness		55. Physical facilities installed, maintained & clean	1	<b>V</b>		H
41. Wiping cloths; properly used & stored		56. Adequate ventilation & lighting; designated areas use		Ħ		$\equiv$
42. Washing fruits & vegetables		60. 105 CMR 590 violations / local regulations	<b>√</b>	H		77

Official Order for Correction: Based on an inspection today, the items marked "OUT" indicated violations of 105 CMR 590.000 and applicable sections of the 2013 FDA Food Code. This report, when signed below by a Board of Health member or its agent constitutes an order of the Board of Health. Failure to correct violations cited in this report may result in suspension or revocation of the food establishment permit and cessation of food establishment operations. If you are subject to a notice of suspension, revocation, or non-renewal pursuant to 105 CMR 590.000 you may request a hearing before the board of health in accordance with 105 CMR 590.015(B).

M.Mendez

Shan zhang - Expires Certificate #:

Follow Up Required: <a>Y</a>

Follow Up Date:

04/26/2023

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### **Inspection Report (Continued)**

Repeat Violations Highlighted in Yellow

# **Employee Health**

### Procedures for Responding to vomiting and diarrheal events

5 2-501.11 Clean-up Vomiting & Diarrheal Events - Establishment -

Pf Observed no written vomit and diarrheal clean up procedure nor cleanup kit. Ensure both are readily available and staff are trained on the procedure. Code: A food establishment shall have procedures for employees to follow when responding to vomiting or diarrheal events that involve the discharge of vomitus or fecal matter onto surfaces in the food establishment. The procedures shall address the specific actions employees must take to minimize the spread of contamination and the exposure of employees, consumers, food, and surfaces to vomitus or fecal matter.

# **Good Hygienic Practices**

### Proper eating, tasting, drinking or tobacco use

6 2-401.11 Eating Drinking or Using Tobacco - Basement -

C Upon arrival inspector Mendez could smell cigarette smoke. Upon further investigation there was a tin can partially filled with used cigarettes in the basement, along with a open back in this general area. No one is allowed to smoke any form of tobacco in your establishment. Continuing to do so may result in further legal action. Code: Except as specified in Paragraph (B) of this section, an employee shall eat, drink, or use any form of tobacco only in designated areas where the contamination of exposed food; clean equipment, utensils, and linens; unwrapped single-service and single-use articles; or other items needing protection can not result. (B) A food employee may drink from a closed beverage container if the container is handled to prevent contamination of: (1) The employee's hands; (2) The container; and (3) Exposed food; clean equipment, utensils, and linens; unwrapped single-service and single-use articles.



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## 6 2-401.11 Eating Drinking or Using Tobacco - Prep/Dish Area -

C Observed employee beverages and personal items stored on prep tables and on the deli slicer. Ensure employee beverages and personal items are kept away from food prep areas and kept in a designated location. Except as specified in Paragraph (B) of this section, an employee shall eat, drink, or use any form of tobacco only in designated areas where the contamination of exposed food; clean equipment, utensils, and linens; unwrapped single-service and single-use articles; or other items needing protection can not result. (B) A food employee may drink from a closed beverage container if the container is handled to prevent contamination of: (1) The employee's hands; (2) The container; and (3) Exposed food; clean equipment, utensils, and linens; unwrapped single-service and single-use articles.



# **Preventing Contamination by Hands**

# Adequate handwashing sinks properly supplied and accessible

#### 10 6-301.12 Hand Drying Provision - Kitchen -

Pf Observed no paper towels at the front of house hand sink. COS: paper towels were provided. Code: Each handwashing lavatory or groups of adjacent lavatories shall be provided with: individual, disposable towels; a continuous towel system that supplies the user with a clean towel or a hand drying device that employs an air-knife system that delivers high velocity, pressurized air at ambient temperatures.



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#### 10 5-205.11 Using a Handwashing Sink - Kitchen -

Pf A strainer and metal scrubby brush was observed inside the front of house hand sink. Hand sinks shall only be used for hand washing. Code: A handwashing facility shall be maintained so that it is accessible at all times for employee use and may not be used for purposes other than handwashing. An automatic handwashing facility shall be used in accordance with manufacturer's instructions.



## 10 5-205.11 Using a Handwashing Sink - Prep/Dish Area -

**Pf** The hand sink in the food prep area was blocked by containers of food and other miscellaneous items. Code: A handwashing facility shall be maintained so that it is accessible at all times for employee use and may not be used for purposes other than handwashing. An automatic handwashing facility shall be used in accordance with manufacturer's instructions.

#### **Protection From Contamination**

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### Food Separated and protected

3-302.11 (A)(2) Raw Animal Foods Separated from each other - Prep/Dish Area -

Pr Observed raw meats stored above cooked RTE foods. Ensure food is stored properly to prevent cross contamination. A food storage chart will be emailed to the establishment. Code: Foods shall be protected from cross contamination by: Except when combined as ingredients, separating types of raw animal foods from each other such as beef, fish, lamb, pork and poultry during storage, preparation, holding, and display by: (a) Using separate equipment for each type, or (b) Arranging each type of food in equipment so that cross contamination of one type with another is prevented and (c) preparing each type of food at different times or in separate areas.



## 15 3-302.11 (A)(2) Raw Animal Foods Separated from each other - Basement -

Pr Observed raw meat stored above cooked chicken inside the basement walk-in cooler. Code: Foods shall be protected from cross contamination by: Except when combined as ingredients, separating types of raw animal foods from each other such as beef, fish, lamb, pork and poultry during storage, preparation, holding, and display by: (a) Using separate equipment for each type, or (b) Arranging each type of food in equipment so that cross contamination of one type with another is prevented and (c) preparing each type of food at different times or in separate areas.



# **Time / Temperature Control for Safety**

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### **Cold Holding Temperature**

### 22 3-501.16 (A)(2) (B) Proper Cold Holding Temps. - Establishment -

Pr Many TCS foods were observed above 41\*F. See temperature chart for details and the foods listed as holding. Some of these foods were left out at room temperature and moved into the walk-in cooler. Ensure food is kept under proper temperature control. Retrain staff to ensure foods are not left out for an extended period of time. Code: Except during preparation, cooking, or cooling, or when time is used as the public health control as specified under section 3-501.19, and except as specified under paragraph (B) and in paragraph (C) of this section, TCS food shall be maintained at 41°F or less. Eggs that have not been treated to destroy all viable Salmonellae shall be stored in refrigerated equipment that maintains an ambient air temperature of 45°F or less.

#### 23 3-501.17 (A)(C) Date Marking RTE Foods - On Premises Prep - Establishment -

Pf Not all RTE TCS foods held longer than 24 hours was date marked. Ensure you start date marking and train all staff on this procedure. Code: Refrigerated, RTE/TCS food prepared and held refrigerated for more than 24 hours in a food establishment shall be clearly marked at the time of preparation to indicate the date by which the food shall be consumed, sold or discarded when held at a temperature of 41°F or less for a maximum of 7 days. The day of preparation shall be counted as Day 1. A refrigerated, RTE/TCS food ingredient or a portion of a refrigerated, RTE/TCS food that is subsequently combined with additional ingredients or portions of food shall retain the date marking of the earliest-prepared or first-prepared ingredient.

#### **Food Identification**

#### Food properly labeled; original container

#### 37 3-302,12 Food Storage Containers Identified/Common Name - Kitchen -

C Observed many squeeze bottles and sauce containers filled with sauces and spices that were not labeled with the common name of the food item. Code: Except for containers holding food that can be readily and unmistakably recognized such as dry pasta, working containers holding food or food ingredients that are removed from their original packages for use in the food establishment, such as cooking oils, flour, herbs, potato flakes, salt, spices, and sugar shall be identified with the common name of the food.

#### **Prevention of Food Contamination**

## Cont. prevented during food prep., storage & display

#### 39 3-305.11 Food Storage - Kitchen -

C Observed food nesting in both flip top coolers. Ensure food is not nesting on top of other foods in this flip top section. Code: Food shall be protected from contamination by storing food: in a clean dry location; where it is not exposed to splash, dust, or other contamination; and at least 6 inches off the floor.

# **Proper Use of Utensils**

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Repeat Violations Highlighted in Yellow

### In-use utensils; properly stored

### 43 3-304.12 In-Use Utensils/Between-Use Storage - Basement -

A single-use container was observed stored inside a bag of sugar. Use food grade containers that have a handle to scoop foods. Ensure the handle is kept above the food. Code: During pauses in food preparation or dispensing, food preparation and dispensing utensils shall be stored: in the food with their handles above the top of the food and the container: in food that is not TCS food with their handles above the top of the food within containers or equipment that can be closed, such as bins of sugar, flour, or cinnamon; on a clean portion of the food preparation table or cooking equipment only if the in-use utensil and the food-contact surface of the food preparation table or cooking equipment are cleaned and sanitized every 4 hours; in running water of sufficient velocity to flush particulates to the drain, if used with moist food such as ice cream or mashed potatoes, in a clean, protected location if the utensils, such as ice scoops, are used only with a food that is not TCS food: or in a container of water if the water is maintained at a temperature of at least



### 43 3-304.12 In-Use Utensils/Between-Use Storage - Kitchen -

C Observed the rice scoop stored in a container of room stored out at room temperature. In-use utensils shall be stored on a clean dry surface or in hot water maintained at or above 135\*F. Code: During pauses in food preparation or dispensing, food preparation and dispensing utensils shall be stored: in the food with their handles above the top of the food and the container; in food that is not TCS food with their handles above the top of the food within containers or equipment that can be closed, such as bins of sugar, flour, or cinnamon; on a clean portion of the food preparation table or cooking equipment only if the in-use utensil and the food-contact surface of the food preparation table or cooking equipment are cleaned and sanitized every 4 hours; in running water of sufficient velocity to flush particulates to the drain, if used with moist food such as ice cream or mashed potatoes, in a clean, protected location if the utensils, such as ice scoops, are used only with a food that is not TCS food; or in a container of water if the water is maintained at a temperature of at least 135°F and the container is cleaned at at least every 24 hours.

# **Utensils, Equipment and Vending**

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Repeat Violations Highlighted in Yellow

### All contact surfaces cleanable, properly designed, constructed & used

#### 47 4-101.11 (A) Characteristics - Basement -

Pr Observed cut broccoli stored inside/ direct contact plastic grocery bags. Foods shall be stored in food grade containers and not in direct contact with grocery bags. Code: Materials that are used in the construction of utensils and food contact surfaces of equipment may not allow the migration of deleterious substances or impart colors, odors, or tastes to FOOD and under normal use conditions shall be safe.



#### 49 4-602.13 Nonfood -Contact Surfaces - Establishment -

**C** General equipment shall be cleaned more frequently. Food debris and splatter was observed on the exterior and inside of equipment, on shelving & storage racks, etc. *Code: Nonfood contact surfaces of equipment shall be cleaned at a frequency necessary to preclude accumulation of soil residues.* 

# **Physical Facilities**

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## **Inspection Report (Continued)**

Repeat Violations Highlighted in Yellow

#### Physical Facilities installed, maintained & cleaned

#### 55 6-501.12 Cleaning. Frequency/Restrictions - Basement -

C Old rodent droppings was observed around the perimeter of the basement, under storage racks, and on top of some shelves. Ensure this area is cleaned more frequently.

Code: The physical facilities shall be cleaned as often as necessary to keep them clean. Except for cleaning that is necessary due to a spill or other accident, cleaning shall be done during periods when the least amount of food is exposed such as after closing.



## 55 6-501.12 Cleaning. Frequency/Restrictions - Establishment -

C The general establishment shall be cleaned more frequently. Food debris and splatter was observed in the general kitchen on floors, walls, under equipment, etc. Code: The physical facilities shall be cleaned as often as necessary to keep them clean. Except for cleaning that is necessary due to a spill or other accident, cleaning shall be done during periods when the least amount of food is exposed such as after closing.

#### **Notes**

#### **Notes**

#### 88 Notes - Establishment -

**N** Suggest labeling the employee cooler as such to prevent store use food from being stored in here. - General Notes.

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# **Inspection Report (Continued)**

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Area	Equipment	Product	Notes	Temps
Kitchen	Flip Top Right	Cooked pork	Holding	48 °F
Basement	Walk-in Cooler	Brown rice #2	Cooling	57 °F
Kitchen	Flip Top Left	Raw chicken		40 °F
Kitchen	Flip Top Right	Egg roll		39°F
Kitchen	Flip Top Left	Pork		41 °F
Kitchen	Flip Top Right	Chicken fingers		40 °F
Kitchen	Flip Top Left	Peas	Holding	42 °F
Prep/Dish Area	Reach-In Cooler	Chicken wings		37 °F
Prep/Dish Area	Reach-In Cooler	Raw beef		33 °F
Basement	Walk-in Cooler	Grinder pork		41 °F
Basement	Walk-in Cooler	Spring roll		39°F
Kitchen	Flip Top Right	Pineapple		41 °F
Basement	Walk-in Cooler	Brown rice	Cooling	55 °F
Kitchen	Flip Top Left	Chicken fingers		39°F
Prep/Dish Area	Reach-In Cooler	Raw chicken		35 °F
Basement	Walk-in Cooler	Raw chicken	Prep	50 °F
Kitchen	Steam Table	Lobster sauce		196°F
Basement	Walk-in Cooler	Noodles	Cooling	51 °F
Basement	Walk-in Cooler	Cream cheese mix	Holding	43°F
Kitchen	Flip Top Right	Cooked pork	Holding	45 °F
Kitchen	Flip Top Left	Lettuce	Holding	45 °F
Basement	Walk-in Cooler	Chicken fingers		41 °F

Temperatures in RED identify items in the temperature danger zone. See the report notes for specific details.

**Notes** 

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# **Inspection Report (Continued)**

Repeat Violations Highlighted in Yellow

This routine and complaint based inspection occurred on 4/19/2023 from 2:19pm to 3:21pm. Many of the violations cited within this report have been observed in previous inspection. All staff should be retrained and a plan be put in place to prevent these violations from occurring going forward.