FOOD ESTABLISHMENT INSPECTION REPORT

Inspection Number A3737

Date Time In/Out 10/16/24 11:07 AM

Inspection Type

Client Type Restaurant Inspector S.Lania

94 Union Ave. Framingham, MA 01702

Terra Brasili's Restaurant

2:23 PM Permit Number Risk Variance

Estab.Type

BOH150488 2 Restaurant Foodborne Illness Risk Factors and Public Health Interventions IN = in compliance OUT= out of compliance N/O = not observed N/A = not applicable COS = corrected on-site during inspection Repeat Violations Highlighted in Yellow IN OUT NA NO COS Protection from Contamination (Cont'd) IN OUT NA NO COS Supervision 15. Food separated and protected 1. PIC present, demonstrates knowledge, and performs duties 16. Food-contact surfaces; cleaned & sanitized 2. Certified Food Protection Manager 17. Proper disposition of returned, previously served, Employee Health IN OUT NA NO COS reconditioned & unsafe foods 3. Management, food employee and conditional employee knowledge, responsibilities and reporting Time/Temperature Control for Safety IN OUT NA NO CO 18. Proper cooking time & temperatures 4. Proper use of restriction and exclusion 19. Proper reheating procedures for hot holding 5. Procedures for responding to vomiting and diarrheal events 20. Proper cooling time and temperature Good Hygienic Practices IN OUT NA NO COS 6. Proper eating, tasting, drinking, or tobacco use 21. Proper hot holding temperatures 7. No discharge from eyes, nose, and mouth 22. Proper cold holding temperatures IN OUT NA NO COS Preventing Contamination by Hands 23. Proper date marking and disposition 8. Hands clean & properly washed 24. Time as a Public Health Control; procedures & records 9. No bare hand contact with RTE food or a pre-approved alternative procedure properly allowed Consumer Advisory IN OUT NA NO COS 10. Adequate handwashing sinks supplied and accessible 25. Consumer advisory provided for raw/undercooked food Approved Source IN OUT NA NO COS Highly Susceptible Populations IN OUT NA NO CO 11. Food obtained from approved source 26. Pasteurized foods used; prohibited foods not offered 12. Food received at proper temperature Food/Color Additives and Toxic Substances IN OUT NA NO COS 27. Food additives: approved & properly used 13. Food in good condition, safe & unadulterated 28. Toxic substances properly identified, stored & used 14. Required records available: shellstock tags, parasite destruction, J Conformance with Approved Procedures IN OUT NA NO COS Repeat Violations Highlighted in Yellow 29. Compliance with variance/specialized process/HACCP **Good Retail Practices** IN OUT NA NO COS Proper Use of Utensils IN OUT NA NO COS Safe Food and Water 43. In-use utensils: properly stored 30. Pasteurized eggs used where required 31. Water & ice from approved source 44. Utensils, equip. & linens: property stored, dried & handled 32. Variance obtained for specialized processing methods 45. Single-use/single-service articles: properly stored & used 46. Gloves used properly IN OUT NA NO COS Food Temperature Control 33. Proper cooling methods used; adequate equip. for temp. IN OUT NA NO COS Utensils, Equipment and Vending 47. All contact surfaces cleanable, properly designed, constructed. & used 34. Plant food properly cooked for hot holding 48. Warewashing facilities: installed, maintained & used; test 35. Approved thawing methods used 49. Non-food contact surfaces clean 36. Thermometers provided & accurate Physical Facilities IN OUT NA NO COS Food Identification IN OUT NA NO COS 50. Hot & cold water available; adequate pressure 37. Food properly labeled; original container 51. Plumbing installed; proper backflow devices IN OUT NA NO COS Prevention of Food Contamination 52. Sewage & waste water properly disposed 38. Insects, rodents & animals not present 53. Toilet facilities: properly constructed, supplied, & cleaned 39. Contamination prevented in prep, storage & display 54. Garbage & refuse properly disposed; facilities maintained 40. Personal cleanliness 55. Physical facilities installed, maintained & clean 41. Wiping cloths: properly used & stored 56. Adequate ventilation & lighting; designated areas use 42. Washing fruits & vegetables 60. 105 CMR 590 violations / local regulations

Official Order for Correction: Based on an inspection today, the items marked "OUT" indicated violations of 105 CMR 590.000 and applicable sections of the FDA Food Code. This report, when signed below by a Board of Health member or its agent constitutes an order of the Board of Health. Failure to correct violations cited in this report may result in suspension or revocation of the food establishment permit and cessation of food establishment operations. If you are subject to a notice of suspension, revocation, or non-renewal pursuant to 105 CMR 590.000 you may request a hearing before the board of health in accordance with 105 CMR 590.015(B).

M.C.

S Lania

Gabriel Viana - Expires
Certificate #:

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Risk Factor Repeat Risk Factor
8 1

Follow Up Required: V

Follow Up Date:

11/22/2024

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Inspector S.Lania

Inspection Report (Continued)

Repeat Violations Highlighted in Yellow

Supervision

PIC present, demonstrated knowledge & performs duties

1 2-103.11 (K) Duties of Person in Charge - Kitchen -

The person in charge is responsible for enforcing cleaning procedures. Not all sanitizer buckets were at proper ppm and, in practice, staff were not sanitizing food contact surfaces. Inspector reviewed proper cleaning procedures with staff. Code: The person in charge shall ensure that employees are properly sanitizing cleaned multi-use equipment and utensils before they are reused, through routine monitoring of solution temperature and exposure time for hot water sanitizing, and chemical concentration, pH, temperature, and exposure time for chemical sanitizing.

In accordance with Section 8-405.11 this violation must be corrected within 10 days

1 2-102.11 (A)(B) & (C)(1), (4)-(16) Demonstration of Knowledge - Establishment -

Priority violations were cited during this inspection. While staff were able to answer many questions correctly, they were not able to answer all of them. When it comes to thermometers, whenever they think they are not working anymore they replace them, but never check the calibration. Staff were not aware of how to calibrate a thermometer. Code: The person in charge demonstrate to the RA knowledge of foodborne disease prevention, application of HACCP principles, and the requirements of this code. The person in charge shall demonstrate knowledge by having no violations of priority items during the current inspection; being a certified food protection manager; or responding correctly to the inspectors questions as they relate to the specific food operation.

In accordance with Section 8-405.11 this violation must be corrected within 10 days

Good Hygienic Practices

Proper eating, tasting, drinking or tobacco use

6 2-401.11 Eating Drinking or Using Tobacco - Kitchen -

An employee beverage was observed next to a container of rice. Employee beverages and personal belongings shall be stored away from food. Code: Except as specified in Paragraph (B) of this section, an employee shall eat, drink, or use any form of tobacco only in designated areas where the contamination of exposed food; clean equipment, utensils, and linens; unwrapped single-service and single-use articles; or other items needing protection can not result. (B) A food employee may drink from a closed beverage container if the container is handled to prevent contamination of: (1) The employee's hands; (2) The container; and (3) Exposed food; clean equipment, utensils, and linens; unwrapped single-service and single-use articles.

In accordance with Section 8-405.11 this violation must be corrected within 90 days

Preventing Contamination by Hands

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Inspection Report (Continued)

Repeat Violations Highlighted in Yellow

Hands clean and properly washed

8 2-301.14 When to Wash - Kitchen -

Observed an employee changing tasks and did not wash their hands. Example - A gentleman was cleaning dishes and after cleaning the dishes he started to prepare food. When he changed tasks he did not wash his hands. Code: Food Employees shall clean their hands and exposed portions of their arms immediately before engaging in food preparation including working with exposed food, clean equipment and utensils, and unwrapped single-service and single-use articles and: (A) After touching bare human body parts other than clean hands and clean, exposed portions of arms; (B) After using the toilet room; (C) After caring for or handling service ANIMALS or aquatic animals as specified in section 2-403.11(B); (D) Except as specified in section 2-401.11(B) after coughing specifing using a handkerchief or disposable tissue, using tobacco

section 2-401.11(B), after coughing, sneezing, using a handkerchief or disposable tissue, using tobacco, eating, or drinking; (E) After handling soiled equipment or utensils; (F) During food preparation, as often as necessary to remove soil and contamination and to prevent cross contamination when changing tasks; (G) When switching between working with raw food and working with RTE food, (H) Before donning gloves to initiate a task that involves working with food; and (I) After engaging in other activities that contaminate the hands.

In accordance with Section 8-405.11 this violation must be corrected within 72 hours

Protection From Contamination

Food-contact surfaces, cleaned & sanitized

16 4-501.114 (A)-(C) Chem.San. Temp./pH/Concentr./Hard. - Kitchen -

Observed Bleach concentration below accepted concentration level. Should be between 50-200ppm. Code: A chemical sanitizer used in a sanitizing solution for a manual or mechanical operation at contact times specified under paragraph 4-703.11(C) shall meet the criteria specified under section 7-204.11 Sanitizers, Criteria, shall be used in accordance with the EPA-registered label use instructions, and shall be used as follows: A chlorine solution shall have a temperature of 55°F-120°F, depending on water hardness, and concentration range of 25ppm to 100ppm. An iodine solution shall have a minimum temperature of 68°F with a concentration range of 12.5ppm to 25ppm. A quaternary ammonium compound solution shall have a minimum temperature of 75°F, have a concentration as specified under section 7--204.11 and as indicated by the manufacturer's use directions included in the labeling, and be used only in water with 500 MG/L hardness or less or in water having a hardness no greater than specified by the EPA--registered label use instructions.

In accordance with Section 8-405.11 this violation must be corrected within 72 hours

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Repeat Violations Highlighted in Yellow

16 4-702.11 Frequency-Before Use After Cleaning - Kitchen -

Observed employee preparing food on prep table - upon completion table was washed with soap and water but was not sanitized. Ensure all employees are trained on how and when to properly clean food contact surfaces. Code: Utensils and food contact surfaces of equipment shall be sanitized before use and after cleaning.

In accordance with Section 8-405.11 this violation must be corrected within 72 hours

Consumer Advisory

Consumer Advisory Provided raw/undercooked food

25 3-603.11 (A) Consumption of Raw Animal Food - Front of House -

Menu board for rotisserie style cooked meats doesn't indicate which meats are potentially serviced undercooked. Code: If an animal food such as beef, eggs, fish, lamb, milk, pork, poultry, or shellfish is served or sold raw, undercooked, or without otherwise being processed to eliminate pathogens, either in RTE- form or as an ingredient in another RTE food, the permit holder shall inform consumers of the significantly increased risk of consuming such foods by way of a disclosure and reminder, as specified in paragraphs (B) and (C) of this section using brochures, deli case or menu advisories, label statements, table tents, placards, or other effective written means.

In accordance with Section 8-405.11 this violation must be corrected within 10 days

Food/Color Additives and Toxic Substances

Toxic substances properly identified, stored & used

28 7-201.11 Storage Separation - Prep -

Pr Observed a sanitizer bucket stored on the preparation table where produce was being prepared. Chemicals shall not be stored next to food. Code: Poisonous or toxic materials shall be stored so they cannot contaminate food, equipment, utensils, linens, and single-service and single use articles by: (A) Separating the poisonous or toxic materials by spacing or partitioning; and (B) Locating the poisonous or toxic materials in an area that is not above food, equipment, utensils, linens, and single-service or single-use articles.

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Food Temperature Control

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Repeat Violations Highlighted in Yellow

Proper cooling methods used; adequate equipment for temp. control

33 3-501.15 (B) Cooling methods - Prep -

Observed cooked potatoes covered while cooling in the walk-in refrigerator. Foods being cooled shall not be fully covered until they have completely cooled below 41*F. Code: When placed in cooling or cold holding equipment, food containers in which food is being cooled shall be: arranged in the equipment to provide maximum heat transfer through the container walls; and loosely covered, or uncovered if protected from overhead contamination during the cooling period to facilitate heat transfer from the surface of the food.

In accordance with Section 8-405.11 this violation must be corrected within 10 days

Prevention of Food Contamination

Cont. prevented during food prep., storage & display

39 3-307.11 Miscellaneous Sources - Prep -

C Observed an employee phone stored on top of an open box of gloves. Ensure employee belongings are kept away from food and equipment.

COS = phone was removed from the prep area. Code: Food shall be protected from contamination that may result from a factor or source not specified under Subparts 3-301 - 3-306.

In accordance with Section 8-405.11 this violation must be corrected within 90 days

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Notes

88 Notes - Establishment -

During discussion with the PIC, leftover beans are reheated to 160-165*F. Ensure any foods that are cooked, cooled, and reheated in your establishment are reheated to at least 165*F. Observed no foods being reheated at the time of inspection. - General Notes.

Temperatures

Area	Equipment	Product	Notes	Temps
Front of House	Hot Holding	Fried plantains		140°F

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Kitchen	Walk-in Cooler	Salad		41 °F
Front of House	Cold Food Well	Chicken Salad		37 °F
Front of House	Hot Holding	Black beans		179°F
Kitchen	Walk-in Cooler	Spaghetti	Cooling	44 °F
Kitchen	Walk-in Cooler	Cut tomatoes		40 °F
Kitchen	Walk-in Cooler	Potatoes	Cooling	62 °F
Front of House	Hot Holding	White rice		153 °F

Temperatures in RED identify items in the temperature danger zone. See the report notes for specific details.

Notes

An inspection was performed by Steven Lania and Michael Mendez. This inspection began at 11:07am and ended at 12:38pm. This inspection was performed due to a FBI complaint and illness in which the person had eaten at this location. The inspection was focused on the foods that were eaten in which could have caused illness. We were also able to observe some of the flow of business from employees and management at this time as they were in lunch service. This location has had previous concerns due to cleaning and sanitizing procedures in which these procedures were not being followed. We were able to observe during this inspection one (1) kitchen worker prepping foods and upon completion did not follow the proper cleaning steps and failed to sanitize at this time. Management was present at this time and failed to intercept this incident to make proper corrections. It appears cleaning and training could still be an issue of concern at this time. Please see report for further details.