

Foodborne Illness Complaint

Environmental Investigation Summary Report

Fax or Mail to: MA Department of Public Health
 305 South St.
 Jamaica Plain, MA 02130
 Attn: Foodborne Illness Response Coord.
 Tel: 617-983-6712 Fax: 617-983-6770

Case Number:	131275300		
Establishment:	Terra Brasilis	Type of Operation(s)	Food Service
Address:	264 Waverly St	Framingham, MA 01702	
Date Complaint Received:	8/27/2024	Date(s) Investigated:	9/4/2024
Implicated Food(s): Grilled chicken, Broccoli, Tilapia, Salmon			
Implicated Pathogen:	Salmonella	Number of People ill:	1
Where any food employees ill* in the two weeks prior to the suspect event? No			
Did any food employee become ill* after the suspect event? No			
Were any food employees test? No			
Food samples collected from? NA			

*diarrhea, vomiting, fever, sore throat with fever, infected cuts or lesions, jaundice

A. Recent Compliance History

1) Date of Most Recent Inspection Prior to Complaint: 12/7/2022

Attach copy of most recent Inspection report issued prior to complaint.

B. Risk Assessment of Suspect Food (Required)

Attach your HACCP based risk assessment of the suspect food(s) or process(es). Include food source, volume prepared, preparation steps (who, how, where, when), monitoring procedures used; identification of critical control points and any corrective actions that were taken if necessary to correct inadequate monitoring procedures.

If you need assistance with your risk assessment, please call the MDPH Food Protection Program at 617-983-6712.

C. Level of Regulatory Compliance Noted During On-Site Investigation(s)

Attach a copy of Inspection Report, if issued.

IN (in Compliance) OUT (Out of Compliance) NA (Not Applicable) NO (Not Observed)

Management and Personnel

1. PIC assignment, knowledge, duties and responsibilities:	In
2. Food employees aware of employee health reporting requirements:	In
3. Hand washing frequency and procedures adequate:	In
4. Hand washing sinks accessible and supplied with water, soap and towels:	In
5. No bare-hand contact with ready-to-eat foods:	In
6. If gloves used, procedures are adequate:	In

C. Level of Compliance Noted During On-Site Investigation(s) (Continued)

Other Risk Factors and Major Interventions

1. Food and water from approved sources: In
2. Cooking PHF's: Out
3. Reheating of PHF's (TCS): Out
4. Cooling of PHF's (TCS): Out
5. Hot and cold holding of PHF's (TCS): In
6. Calibrated food thermometer available: In
7. Prevention of cross-contamination of RTE foods with raw ingredients: In
8. Protection of food / food contact surfaces: In
9. Cleaning and sanitization of food contact surfaces: In
10. Storage and use of toxic chemicals: In
11. Mandatory HACCP and risk control plans: NA
12. Highly susceptible populations (HSP) requirements: NA
13. Consumer advisory requirements: NA

D. Corrective and Enforcement Actions

Please check the type(s) of corrective or enforcement actions that were taken in response to this complaint.

- Order for Correction Issued to correct violations relating to:
 - Risk factors and major interventions
 - Good retail practices
- Food Employee / Food Handling Procedures and Policies Modified
- Embargo
- Voluntary Disposal
- Food Employee Restriction / Exclusion
- Emergency Suspension or Closure
- Food Employee / PIC Training
- Press Release / News Alert
- Equipment / Physical and Sanitary Facilities Modified / Upgraded
- None
- Other (Describe): [Click here to enter text.](#)

Completed By: **Bethany Yates** Title: **Public Health Inspector**

Agency: **Framingham Department of Public Health** Date: **9/4/2024**

REMINDER: Please submit the following documents along with this form to the MA Department of Public Health

- A. Copy of Most Recent Inspection Report Issued Prior to Complaint**
- B. HACCP Risk Assessment and Related Environmental Data**
- C. Inspection Report Form(s) and Related Enforcement Documents**

Mail or Fax To: **MDPH Food Protection Program
305 South Street
Jamaica Plain, MA 02130
Attention: Foodborne Illness Response Coordinator**

Tel. Number: **(617) 983-6712**
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