FOOD ESTABLISHMENT INSPECTION REPORT

Inspection Number Date 19CA3 11/19/24 Time In/Out 2:12 PM

Inspection Type Routine

Client Type Restaurant Inspector B.Oram

R-10

Fresh City Mass Pike I-90 Service Plaza Westbound Framingham, MA 01701

9:41 AM Permit Number Risk Variance Estab.Type BOH150552 2 Restaurant

Foodborne III	ness Risk Factors	and Public Health Interventions				
IN = in compliance OUT= out of compliance N/O = not obse	erved N/A = not applicable	COS = corrected on-site during inspection Repeat Violations Highlighted in Yel	low			
Supervision	IN OUT NA NO COS	Protection from Contamination (Cont'd)	IN	OUT	NA I	NO COS
PIC present, demonstrates knowledge, and performs duties	✓	15. Food separated and protected		✓		
Certified Food Protection Manager	✓	16. Food-contact surfaces; cleaned & sanitized				
Employee Health	IN OUT NA NO COS	Proper disposition of returned, previously served, reconditioned & unsafe foods	J			
Management, food employee and conditional employee knowledge, responsibilities and reporting	✓	Time/Temperature Control for Safety	IN	OUT	NA	NO COS
4. Proper use of restriction and exclusion	✓	18. Proper cooking time & temperatures	✓			
5. Procedures for responding to vomiting and diarrheal events	✓	19. Proper reheating procedures for hot holding	✓			
Good Hygienic Practices	IN OUT NA NO COS	20. Proper cooling time and temperature	✓			
Proper eating, tasting, drinking, or tobacco use	✓	21. Proper hot holding temperatures				
7. No discharge from eyes, nose, and mouth	✓	22. Proper cold holding temperatures		√		
Preventing Contamination by Hands	IN OUT NA NO COS	23. Proper date marking and disposition		\Box		70
8. Hands clean & properly washed	✓	24. Time as a Public Health Control; procedures & records		П	√	ĦΠ
No bare hand contact with RTE food or a pre-approved alternative procedure properly allowed	✓	Consumer Advisory	IN	OUT	NA I	NO COS
10. Adequate handwashing sinks supplied and accessible 3	✓	25. Consumer advisory provided for raw/undercooked food	\Box		✓	
Approved Source	IN OUT NA NO COS	Highly Susceptible Populations		OUT	NA	NO COS
11. Food obtained from approved source	✓	26. Pasteurized foods used; prohibited foods not offered			√	
12. Food received at proper temperature		Food/Color Additives and Toxic Substance	s IN (TUC	NA N	io cos
13. Food in good condition, safe & unadulterated	✓	27. Food additives: approved & properly used	✓			
14. Required records available: shellstock tags, parasite destruction,		28. Toxic substances properly identified, stored & used	✓			
Repeat Violations Highlighted in Yellow		Conformance with Approved Procedures 29. Compliance with variance/specialized process/HACCP	IN	001	NA I	NO COS
	Good Reta	il Practices				
Safe Food and Water	IN OUT NA NO COS	Proper Use of Utensils	IN	OUT	NA I	NO COS
30. Pasteurized eggs used where required		43. In-use utensils: properly stored	,	V		
31. Water & ice from approved source	7 77	44. Utensils, equip. & linens: property stored, dried & handled		Ħ		
32. Variance obtained for specialized processing methods		45. Single-use/single-service articles: properly stored & used		Н		
Food Temperature Control	IN OUT NA NO COS	46. Gloves used properly		Н		
33. Proper cooling methods used; adequate equip. for temp.	✓	Utensils, Equipment and Vending		DUT	NA N	o cos
control 34. Plant food properly cooked for hot holding		47. All contact surfaces cleanable, properly designed, constructed, & used				
35. Approved thawing methods used		48. Warewashinq facilities: installed, maintained & used; test strips				
36. Thermometers provided & accurate		49. Non-food contact surfaces clean				
·		Physical Facilities	IN C	TUC	NA N	o cos
Food Identification	IN OUT NA NO COS	50. Hot & cold water available; adequate pressure				
37. Food properly labeled; original container		51. Plumbing installed; proper backflow devices		✓		
Prevention of Food Contamination	IN OUT NA NO COS	52. Sewage & waste water properly disposed				
38. Insects, rodents & animals not present		53. Toilet facilities: properly constructed, supplied, & cleaned		\Box		
39. Contamination prevented in prep, storage & display		54. Garbage & refuse properly disposed; facilities maintained		H		H
40. Personal cleanliness		 55. Physical facilities installed, maintained & clean		H		H
41. Wiping cloths; properly used & stored		56. Adequate ventilation & lighting; designated areas use		Н		
42. Washing fruits & vegetables		60. 105 CMR 590 violations / local regulations	5	✓		ᆩᆏ
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Official Order for Correction: Based on an inspection today, the items marked "OUT" indicated violations of 105 CMR 590.000 and applicable sections of the FDA Food Code. This report, when signed below by a Board of Health member or its agent constitutes an order of the Board of Health. Failure to correct violations cited in this report may result in suspension or revocation of the food establishment permit and cessation of food establishment operations. If you are subject to a notice of suspension, revocation, or non-renewal pursuant to 105 CMR 590.000 you may request a hearing before the board of health in accordance with 105 CMR 590.015(B).

Edvania Martins - Expires Certificate #:

Core 8

Risk Factor Repeat Risk Factor 5

0

B.Oram

Follow Up Required: Y

Follow Up Date:

Fresh City

Pf

Mass Pike I-90 Service Plaza Westbound

Framingham, MA 01701

Inspection Number 19CA3 Date 11/19/24 Time In/Out 2:12 PM 9:41 AM Inspector B.Oram

Inspection Report (Continued)

Repeat Violations Highlighted in Yellow

Employee Health

Management, food employee and conditional employee; knowledge,

60 FRAM: FC 2-201.11 105 CMR 590.002 (E) - Establishment -

Pr Observed no written health policy available on site during time of inspection. Code: All food establishments shall maintain a written employee health policy that is maintained and accessible at the food establishments at all times.

In accordance with Section 8-405.11 this violation must be corrected within 72 hours

FRAM: FC 2-501.11 Clean-up Vomiting & Diarrheal Events - Establishment -

Observed no written procedures for responding to vomit and diarrheal procedures available on site during time of inspection. Code: A food establishment shall have written procedures for employees to follow when responding to vomiting or diarrheal events that involve the discharge of vomitus or fecal matter onto surfaces in the food establishment. The procedures shall address the specific actions employees must take to minimize the spread of contamination and the exposure of employees, consumers, food, and surfaces to vomitus or fecal matter.

In accordance with Section 8-405.11 this violation must be corrected within 10 days

Preventing Contamination by Hands

Adequate handwashing sinks properly supplied and accessible

10 5-205.11 Using a Handwashing Sink - Kitchen -

Observed hand washing sink located in kitchen blocked by stacked crates. Inspector informed PIC that all hand washing sinks must not be blocked and must remain accessible at all times. Code: A handwashing facility shall be maintained so that it is accessible at all times for employee use and may not be used for purposes other than handwashing. An automatic handwashing facility shall be used in accordance with manufacturer's instructions.



In accordance with Section 8-405.11 this violation must be corrected within 10 days

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Inspector B.Oram

Inspection Report (Continued)

Repeat Violations Highlighted in Yellow

10 6-301.20 Disposable Towels, Waste Receptacle - Kitchen -

Observed hand washing sink located in kitchen with no waste receptacle conveniently located nearby. Inspector informed PIC that all hand washing sinks must have a waste receptacle conveniently located nearby. Code: A handwashing sink or group of adjacent handwashing sinks that is provided with disposable towels shall be provided with a waste receptacle.



In accordance with Section 8-405.11 this violation must be corrected within 90 days

10 6-301.14 Handwashing- Signage - Kitchen -

Observed hand washing sink located in kitchen with no signage notifying food employees to wash their hands. Inspector informed PIC that all hand washing sinks require signage indicating such signage. Code:

A sign or poster that notifies food employees to wash their hands shall be provided at all handwashing lavatories used by food employees and shall be clearly visible to food employees.

In accordance with Section 8-405.11 this violation must be corrected within 90 days

Protection From Contamination

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Inspector B.Oram

Inspection Report (Continued)

Repeat Violations Highlighted in Yellow

Food Separated and protected

15 3-302.11 (A)(1) Raw Animal Foods Separated from RTE - Kitchen -

Observed raw beef being stored directly above precooked, frozen, Pr RTE foods in reach-in freezer located to the left of the 3-bay sink. Inspector informed PIC that establishment must follow proper storage procedures for raw meats and RTE food products. Code: Food shall be protected from cross-contamination by: (1) Separating raw animal foods during storage preparation, holding and display from: (a) Raw RTE food including other raw animal food such as fish for sushi or molluscan shellfish or other raw RTE food such as fruits and vegetables, and (b) cooked RTE food.



In accordance with Section 8-405.11 this violation must be corrected within 72 hours

Time / Temperature Control for Safety

Cold Holding Temperature

22 3-501.16 (A)(2) (B) Proper Cold Holding Temps. - Establishment -

Observed multiple cold-holding TCS food items being stored at temperatures greater than 41 degrees F. Pr See temps section for more details. Code: Except during preparation, cooking, or cooling, or when time is used as the public health control as specified under section 3-501.19, and except as specified under paragraph (B) and in paragraph (C) of this section, TCS food shall be maintained at 41°F or less. Eggs that have not been treated to destroy all viable Salmonellae shall be stored in refrigerated equipment that maintains an ambient air temperature of 45°F or less.

In accordance with Section 8-405.11 this violation must be corrected within 72 hours

Food Temperature Control

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Inspector B.Oram

Inspection Report (Continued)

Repeat Violations Highlighted in Yellow

Proper cooling methods used; adequate equipment for temp. control

33 3-501.15 (A) Cooling Methods - Establishment -

Observed multiple food items being cooled using improper cooling methods. Observed cooked chicken cooling in plastic containers. Observed cooked, sliced carrots cooling in large buckets filled to the top of the container with tightly covered lids. Inspector informed PIC that foods should be cooled using methods listed in the code description. See below for details. Code: Cooling shall be accomplished in accordance with the time and temperature criteria specified under section 3-501-14 by using one or more of the following based on the type of food being cooked: placing the food in shallow pans; separating the food into smaller or thinner portions; using rapid cooling equipment; stirring the food in a container placed in an ice water bath; using containers that facilitate heat transfer; adding ice as an ingredient or other effective methods.

In accordance with Section 8-405.11 this violation must be corrected within 10 days

33 3-501.15 (B) Cooling methods - Establishment -

Observed multiple food items being cooled using improper cooling methods. Observed cooked chicken cooling in plastic containers. Observed cooked, sliced carrots cooling in large buckets filled to the top of the container with tightly covered lids. Inspector informed PIC that foods should be cooled using methods listed in the code description. See below for details. Code: When placed in cooling or cold holding equipment, food containers in which food is being cooled shall be: arranged in the equipment to provide maximum heat transfer through the container walls; and loosely covered, or uncovered if protected from overhead contamination during the cooling period to facilitate heat transfer from the surface of the food.

In accordance with Section 8-405.11 this violation must be corrected within 10 days

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Inspection Report (Continued)

Repeat Violations Highlighted in Yellow

35 3-501.13 (A)-(D) Thawing - Walk-in Cooler -

С

Observed frozen shrimp being thawed in container of standing water in walk-in cooler. Inspector informed PIC that the establishment must use an approved method for thawing their frozen products, such as thawing under refrigeration, running water, as a part of the cooking process, etc. See code description for more details. Code: Except as specified in paragraph (D) of this section. TCS food shall be thawed: (A) Under refrigeration that maintains the food temperature at 41°F or less; or (B) Completely submerged under running water: (1) At a water temperature of 70°F or below, (2) With sufficient water velocity to agitate and float off loose particles in an overflow, and (3) For a period of time that does not allow thawed portions of RTE food to rise above 41°F or (4) For a period of time that does not allow thawed portions of a raw animal food requiring cooking as specified under paragraphs 3-401.11(A) or (B) to be above 41°F for more than 4 hours including: (a) The time the food is exposed to the running water



In accordance with Section 8-405.11 this violation must be corrected within 90 days

Proper Use of Utensils

In-use utensils; properly stored

43 3-304.12 In-Use Utensils/Between-Use Storage - Front of House -

C

Observed bowl of lettuce stored on top of ingredients inside of flip top refrigerator. Inspector informed PIC that bowl must be stored in a different location, not contacting other food items, to avoid contamination. Code: During pauses in food preparation or dispensing, food preparation and dispensing utensils shall be stored: in the food with their handles above the top of the food and the container; in food that is not TCS food with their handles above the top of the food within containers or equipment that can be closed, such as bins of sugar, flour, or cinnamon; on a clean portion of the food preparation table or cooking equipment only if the in-use utensil and the food-contact surface of the food preparation table or cooking equipment are cleaned and sanitized every 4 hours; in running water of sufficient velocity to flush particulates to the drain, if used with moist food such as ice cream or mashed potatoes, in a clean, protected location if the utensils, such as ice scoops, are used only with a food that is not TCS food;



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Inspection Report (Continued)

Repeat Violations Highlighted in Yellow

43 3-304.12 In-Use Utensils/Between-Use Storage - Front of House -

Observed ice cream scoops being stored inside a container of potable water observed at 55 degrees F. Inspector informed PIC if in-use utensils are being stored inside a container of standing potable water, the temperature of the water must be at least 135 degrees F. Code: During pauses in food preparation or dispensing, food preparation and dispensing utensils shall be stored: in the food with their handles above the top of the food and the container; in food that is not TCS food with their handles above the top of the food within containers or equipment that can be closed, such as bins of sugar, flour, or cinnamon; on a clean portion of the food preparation table or cooking equipment only if the in-use utensil and the food-contact surface of the food preparation table or cooking equipment are cleaned and sanitized every 4 hours; in running water of sufficient velocity to flush particulates to the drain, if used with moist food such as ice cream or mashed potatoes, in a clean, protected location if the utensils, such as ice scoops, are used only with a food that is not TCS food; or in a container of water if the water is maintained at a temperature of at least 135°F and the container is cleaned at at least every 24 hours.

In accordance with Section 8-405.11 this violation must be corrected within 90 days

Physical Facilities

Plumbing installed; proper backflow devices

51 5-203.14 Backflow Prevention Device/Required - Establishment -

Pr Observed no air gap underneath food prep sink in prep area. Inspector informed PIC all food prep sinks must have an air gap to prevent back flow into the food prep sink. Code: A plumbing system shall be installed to preclude backflow of a solid, liquid, or gas contaminant into the water supply system at each point of use at the food establishment, including on a hose bibb if a hose is attached or on a hose bibb if a hose is not attached and backflow prevention is required by law by providing an air gap or installing an approved backflow prevention device.



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Additional Requirement

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Inspection Report (Continued)

Repeat Violations Highlighted in Yellow

Violations Related to Good Retail Practices

60 MA 590.011 (C)(1) Food Allergy Awareness Requirements - Poster - Establishment -

Observed no employee working on site during the time of inspection that was certified in food allergy awareness training. Observed expired food allergen poster posted in food prep area. Inspector will send updated poster to PIC via e-mail. Code: Food establishments that cook, prepare, or serve food intended for immediate consumption either on or off the premises shall prominently display in the employee work area a poster approved by the Department, no smaller than 8.5 by 11 inches, relating to major food allergens. The poster shall include the following information: (a) Major food allergens; (b) Health risks of food allergies; (c) Procedure to follow when a customer states that he or she has a food allergy; and (d) Emergency procedure to follow if a customer has an allergic reaction to a food.

In accordance with Section 8-405.11 this violation must be corrected within 90 days

FRAM: MA 590.011 (A) Anti-Choking Procedures - Establishment -

Observed no employee working on site during the time of inspection that was certified in choke save procedures. Code: Every food establishment with any amount of seating seating shall have on its premises, when food is being served, an employee trained in a manual procedures approved by the state department of public health to remove food lodged in a person's throat. This will not apply to food establishments without seating such as to-go facilities.

In accordance with Section 8-405.11 this violation must be corrected within 90 days

Compliance and Enforcement

PERMIT TO OPERATE

8-304.11 (K) Responsibilities of the Permit Holder - Establishment -

Observed no sign or placard posted in customer view stating that the last inspection report is available upon request. Code: Upon acceptance of the permit issued by the RA, the permit holder in order to retain the permit shall notify customers that a copy of the most recent establishment inspection report is available upon request by posting a sign or placard in a location in the food establishment that is conspicuous to customers or by another method acceptable to the RA.

In accordance with Section 8-405.11 this violation must be corrected within 90 days

Temperatures

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Inspection Report (Continued)

Repeat Violations Highlighted in Yellow

Area	Equipment	Product	Notes	Temps
Kitchen	Walk-in Cooler	Cooked Chicken		55 °F
Front of House	Steam Table	Rice		165 °F
Front of House	Steam Table	Chicken Noodle Soup		150 °F
Front of House	Reach-In Cooler	Ambient		50 °F
Front of House	Flip Top	Tomatoes		44 °F
Kitchen	Walk-in Cooler	Cooked Chicken		43 °F
Front of House	Flip Top	Sliced Cheese		47 °F
Front of House	Steam Table	Black Beans		165 °F
Kitchen	Walk-in Cooler	Sliced Tomatoes		46 °F
Front of House	Flip Top	Pico de Gallo		41 °F
Kitchen	Walk-in Cooler	Sliced Carrots		55 °F
Kitchen	Walk-in Cooler	Sliced Carrots		41 °F

Temperatures in RED identify items in the temperature danger zone. See the report notes for specific details.

Notes

Routine Inspection performed by Inspector Oram.

Re-Inspection required in 2-3 weeks in order to observe corrections.

Inspection began at 2:12 PM and ended around 3:15 PM.

Supervisor Contact: diegoaguilar707@yahoo.com